

# Demand or productivity: What determines firm growth?\*

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## Abstract

We disentangle the contribution of unobserved heterogeneity in idiosyncratic demand and productivity to firm growth. We use a model of monopolistic competition with Cobb-Douglas production and a dataset of Italian manufacturing firms containing unique information on firm-level prices to reach three main conclusions. First, heterogeneity in demand is at least as important for firm growth as productivity. Second, firms respond to shocks less than a frictionless model would predict, suggesting the existence of adjustment frictions. Finally, the degree of under-response is much larger for TFP shocks. This implies the existence of frictions whose effect depends on the nature of the shocks, differently from what typically assumed by the literature on factor misallocation. We propose hurdles to firm reorganization as one example of such frictions and show that they hamper firms' responses to TFP but not to demand shocks.

JEL classification: D24, L11.

Key words: TFP, demand heterogeneity, firm growth, misallocation.

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# 1 Introduction

Modern theories of industry dynamics assume that firms are heterogeneous along a single dimension, productivity, which determines the firm's performance and growth (Jovanovic 1982, Hopenhayn 1992, Ericson and Pakes 1995). The empirical literature on the topic has followed this view, tracing back firms' growth to the evolution of productivity (see Syverson (2011) for a comprehensive survey). However, several other dimensions of heterogeneity may matter for firm's growth. In particular, the assumption that all firms look alike to consumers fails to capture an important ingredient of firm performance. Differences in firms' prowess in marketing their goods, the strength of the relationship with customers, and brand image are only some potential elements leading to heterogeneity across firms on the demand side. In fact, there is no reason to believe that demand factors are less important than productive efficiency in shaping a firm's success and its growth. For example, in many sectors marketing and advertising budgets are larger than research and development ones.

To study the relative importance of demand and productivity in determining firm growth, we model firms as characterized by two unobserved idiosyncratic variables, *market appeal* and *TFP*, that shift the demand and the production function respectively. As first pointed out by Klette and Griliches (1996), not accounting for heterogeneity in demand leads to productivity estimates that are a mix of true productivity and demand effects. However, distinguishing between demand-side and TFP shocks is relevant for more than simple measurement reasons. We show that heterogeneity in market appeal is an interesting dimension to study in its own and it is quantitatively important. Furthermore, new insights can be derived from jointly considering two types of unobserved heterogeneity, which could not be captured in the standard scalar heterogeneity framework. Specifically, we find that reallocation of factors of production following changes in productivity or demand appeal is imperfect, generating misallocation of resources, and that distortions in reallocation are more severe after productivity shocks. This differs from the approach typically followed by the literature, where the frictions that generate misallocation, such as firing costs (Hopenhayn and Rogerson 1993) or bribes and political favoritism (Hsieh and Klenow 2009), have effects that are independent from the nature of the shock.

The relevance of demand factors in shaping industry dynamics is hardly disputable. Foster, Haltiwanger and Syverson (2008) were the first to document its importance, showing that heterogeneity in demand affects firms' chance of survival. Empirical evidence on the relationship between idiosyncratic demand and firm performance is, however, still scant. In fact, identifying this component requires firm level price data, typically not available in the

datasets used to study firm performance. We use a dataset on a representative panel of Italian manufacturing firms with more than 50 employees (INVIND) yearly surveyed by the Bank of Italy since 1984. Among other things, firms are asked about the average percentage change in prices of goods and services sold, which allows us to separately identify market appeal and TFP.

To flesh out the assumptions needed for correctly identifying the two shocks, we set up a standard model of monopolistic competition on the demand side and Cobb-Douglas technology on the production side, each with its own stochastic shifter. We start backing out the unobserved demand component as the residual of the demand equation. We circumvent the usual simultaneity problem in demand estimation (Trajtenberg 1989, Berry 1994) using a direct assessment of the elasticity of demand provided by the managers in the survey. Productivity shocks are then identified as residuals of the production function equation. To address the endogeneity of input choice, we extend the Olley and Pakes (1996) procedure to accommodate for non scalar unobserved heterogeneity. In particular, we show that, under standard assumptions, the invertibility of the policy function is preserved even when dealing with a vector of unobservables.

Armed with the estimates of demand and productivity shocks, we study their effects of firms' growth. Since we assume that both demand appeal and TFP are exogenous processes, we can do this by simply regressing measures of output and inputs growth on the estimated shocks. The exercise reveals that demand factors play an important role. One standard deviation increase in market appeal generates a 13% increase in nominal sales, almost twice as large as the effect of TFP; the effects are similar for real sales. As expected, productivity enhancements also lead to a decrease in prices, while positive demand shocks trigger price increases. Finally, TFP shocks have very small or no effect on inputs (number of hours worked, capital used in production and intermediates) while demand shocks trigger changes in inputs usage.

We next turn to our model for guidance in evaluating these findings. In fact, given the estimates of the parameters of the demand and production functions, our theoretical framework delivers quantitative predictions on the impact of the shocks on firms' growth. We contrast the figures implied by the model with those emerging from the empirical exercise. The comparison offers two main insights. First, the model predicts elasticities larger than those estimated in the reduced form regressions. This suggests the existence of adjustment frictions not accounted for by our theoretical framework. Second, and more surprising, we find that the deviation between the model's predictions and the reduced form regressions

is much larger for TFP than for demand shocks. This indicates that adjustment costs have differential effects according to the nature of the shock.

We finally investigate a potential source of differentiated responses to demand and TFP shocks. Changing the scale of operation following a TFP shock may be more complicated than after a demand shock. The latter involves simply scaling up operations, moving along a given production function; the former, instead, is triggered by a shift in the production technology itself. Responding to such shift might entail some reorganization of business operations, a different skill mix, different types of capital inputs etc. These are more complex tasks than changing proportionally all inputs. We use heterogeneity in firms' organizational flexibility and managerial quality to test this hypothesis. We show that firms more constrained in reorganizing the production flow are also less responsive to TFP shocks but not to demand shocks. The same is true for family firms when compared to firms controlled by a financial institution or by a conglomerate. In fact, there is ample evidence that family firms tend to be characterized by less efficient managerial practices (Bloom and Van Reenen 2007) and could therefore be less effective in managing the reorganization and restructuring activities entailed by TFP shock.

This study links to a vast literature interested in understanding the determinants of firm growth (Dunne, Roberts and Samuelson 1988, Dunne, Roberts and Samuelson 1989, Evans 1987*a*, Evans 1987*b*). We expand their analysis by considering multiple sources of unobserved heterogeneity. In particular, we try to capture simultaneously the effect of heterogeneity in productive efficiencies and in appeal to customers. The importance of disentangling demand and productivity heterogeneity has been stressed by a recent literature. Foster et al. (2008) use data on homogeneous products, for which quantities can meaningfully defined, to derive a price index from the value of sales and physical production. They show that failing to disentangle demand and TFP shocks leads to underestimate new entrants' contribution to productivity growth. De Loecker (2011) exploits theoretical restrictions to isolate physical productivity from confounding demand factors in estimating the effects of trade barriers on productivity for Belgian textile firms. We advance this literature considering jointly demand and production heterogeneity in the context of firm growth. Furthermore, our data are unique in that we directly observe firm prices. This allow us to consider industries characterized by product differentiation, without relying entirely on functional form for identification. Finally, we contribute to the literature on the inefficient allocation of resources across firms (Hsieh and Klenow 2009, Midrigan and Xu 2010, Collard-Wexler, De Loecker and Asker 2011, Yang 2011). The large wedge between

the model predictions and the actual adjustment to shocks implies that factors are not allocated efficiently across firms, in line with the findings of a growing literature. The fact that the deviation is much stronger for productivity than for demand shocks, however, points to barriers to the efficient allocation of resources that cannot be only of regulatory nature, as the literature on this subject typically assumes (Hopenhayn and Rogerson 1993, Restuccia and Rogerson 2008, Hsieh and Klenow 2009). If that were the case, there would be no reason to expect different wedges for the two shocks. Instead, our results stress the importance of frictions that have differential effects on demand and TFP shocks.

The rest of the paper is organized as follows. Section 2 presents a standard model of a monopolistic competitive firms characterized by a demand and productivity shifters. Section 3 introduces the data while Section 4 presents the estimation approach. Section 5 discusses the main results on the effects of the shocks on firm growth and points out the discrepancy between that and the theoretical predictions of the model. Section 6 analyzes the implications of our findings for misallocation and propose hurdles to reorganization as an example of a friction that generate it.

## 2 The model

Our theoretical framework relies on a model of monopolistic competition where firms choose inputs to produce output, subject to a CES demand function and a Cobb-Douglas production function as in Melitz (2000). This standard model serves the empirical analysis along three dimensions. First, it formalizes the assumptions needed for consistently estimating the parameters of the production and the demand functions. Second, it illustrates the consequences of ignoring firm prices on estimated productivity. Finally, it supplies a benchmark against which to evaluate the results of the growth regressions we will perform in the second part of the paper. In presenting the model, we distinguish between the static, i.e., the within period input choices, and the dynamic part, i.e., the capital accumulation decision.

### 2.1 Static choices

Firm  $i$  faces a constant elasticity demand function:

$$Q_{it} = P_{it}^{-\sigma} \Xi_{it} \tag{1}$$

where  $\sigma > 1$  is the elasticity of demand and  $\Xi_{it}$  is a demand shifter, observed by the firm when choosing output (but not by the econometrician). Other time specific factors,

constant across firms, can be ignored without loss of generality as they will be captured by time dummies in the empirical specification.

The firm enters the period with a given level of capital stock  $\bar{K}_{it}$ , cumulated through investment up to period  $t - 1$ :

$$\bar{K}_{it} = (1 - \delta)\bar{K}_{it-1} + I_{it-1} \quad (2)$$

where  $\delta$  is the depreciation rate. Although the firm cannot modify the capital stock in place for this period, it decides the degree of capital utilization  $U_{it}$ . The effective capital used for production is then:

$$K_{it} = U_{it}\bar{K}_{it}, \quad 0 \leq U_{it} \leq 1. \quad (3)$$

We assume that using capital is costly<sup>1</sup> so that it may be optimal to use less than the whole installed capacity. For simplicity, we assume that capital depreciation is independent from usage.<sup>2</sup> The firm produces output combining utilized capital, intermediate inputs and labor with a Cobb-Douglas production function

$$Q_{it} = \Omega_{it} K_{it}^\alpha L_{it}^\beta M_{it}^\gamma \quad (4)$$

where  $\Omega_{it}$  is firm TFP, observed before choosing inputs. Labor ( $L$ ) and intermediates ( $M$ ) can be chosen freely and have no dynamic implications, whereas capital input can be varied through the degree of utilization, up to full utilization. Given  $\bar{K}_{it}$  and after observing  $\Omega_{it}, \Xi_{it}$ , the firm chooses inputs to maximize profits:

$$\text{Max}_{\{K_{it}, L_{it}, M_{it}\}} P_{it} Q_{it} - p_K K_{it} - p_L L_{it} - p_M M_{it} \quad (5)$$

subject to the demand equation (1), the capital constraint (3) and the production function (4), where  $p_X$  is the cost of utilizing input  $X$ .

Consider first the case in which the capital constraint is not binding. In this case, equilibrium quantities do not depend on the capital stock in place. Using lowercase letters to denote logs, the optimal quantity, price and inputs demand functions are:

$$q_{it}^* = c_q + \frac{\sigma}{\theta} \omega_{it} + \frac{(\alpha + \beta + \gamma)}{\theta} \xi_{it} \quad (6)$$

$$p_{it}^* = c_p - \frac{1}{\theta} \omega_{it} + \frac{(1 - \alpha - \beta - \gamma)}{\theta} \xi_{it} \quad (7)$$

$$x_{it}^* = c_x + \frac{(\sigma - 1)}{\theta} \omega_{it} + \frac{1}{\theta} \xi_{it} \quad (8)$$

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<sup>1</sup>For example, it may be the case that capital must be used in a fixed proportion  $1/a$  with energy. If the price of energy is  $p^e$ , then the cost of using capital is defined as  $r = a * p^e$ , where we use  $r$  as the standard notation for the cost of capital usage.

<sup>2</sup>For some types of capital, such as buildings, this seems the most natural assumption. In general, a component of depreciation is clearly linked to time. Moreover, when capital is used it might be easier to maintain it in an efficient state.

where  $\theta \equiv \alpha + \beta + \gamma + \sigma(1 - \alpha - \beta - \gamma)$ ,  $x = k, l, m$  and  $c_q, c_p, c_x$  are constants. Under decreasing returns to scale ( $\alpha + \beta + \gamma < 1$ ), output increases with both productivity and demand shocks; whereas price decreases with productivity and increases with demand, and inputs demand increases with both. Instead, with constant returns to scale,  $p^*$  only depends on costs parameters and not on demand ones. Note that, although the markup is constant at  $\frac{\sigma}{\sigma-1}$ , prices differ across firms. In fact, firms' marginal costs differ for two reasons. First, they are characterized by different efficiency levels  $\omega_{it}$ , which directly affect marginal costs given output. Second, if the production function displays decreasing returns to scale, different levels of  $\omega$  and  $\xi$  entails different level of output, and therefore, of marginal costs.

In terms of the capital constraint, from equation (8) it follows that the firm uses its full capacity, that is  $U_{it} = 1$ , if and only if

$$\bar{k}_{it} \leq c_k + \frac{(\sigma - 1)}{\theta} \omega_{it} + \frac{1}{\theta} \xi_{it} \quad (9)$$

Condition (9) states that the capital stock in place does not bind as long as the productivity and demand shocks are not too large. In fact, as shown above, output is increasing in both shocks. We focus on the case in which condition (9) is satisfied and analyze the case where the constraint binds in the appendix.<sup>3</sup>

Measuring TFP from physical output (TFPQ, in the language of Foster et al. (2008)) and from output deflated with the sectoral price deflator (TFPR, where R stands for revenues) leads to identify different objects. In our setting,  $\text{TFPR}_{it} = \omega_{it} + p_{it} - \tilde{p}_t$ , where  $\tilde{p}_t$  is the (log of the) sectoral price deflator. Using equation (7) and suppressing the constant, we can show that not accounting for firm level prices introduces a bias in the estimate of TFP:

$$\text{TFPR}_{it} = \left(1 - \frac{1}{\theta}\right) \omega_{it} + \frac{(1 - \alpha - \beta - \gamma)}{\theta} \xi_{it} - \tilde{p}_t$$

The bias has two sources. First, true TFP ( $\omega$ ) enters with a coefficient smaller than one, as higher productivity in part translates into lower prices (see equation 7) and therefore lower revenues. The effect is stronger the higher the degree of returns to scale. In fact, with CRS,  $\theta$  is equal to 1 and any change in  $\omega$  is reflected one-to-one on prices while TFPR

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<sup>3</sup>In our data, only 2% of the observations pertain to firms that report full capacity utilization. Note that hitting the capital constraint does not affect the demand or the production function estimation. In fact, in the demand equation price depends only on output, independently from how it is produced. In the production function, output depends on the input combination, independently from whether the firm is at the corner in terms of capital utilization. Therefore, we can use the entire sample to estimate the demand and production functions. However, in the appendix we show that the relationship between output and input demand and the shocks changes does depend on whether the capital constraint is binding. As a consequence, we exclude firms at the capital constraint in the second part of the paper, where we look at the elasticity of output and input to shocks.

is completed unaffected. Second, TFPR also depends on demand shocks. Take the case of a firm that receives a positive demand shocks and raises price as a consequence. Since the sectoral deflator would not change much, under the conventional approach we would mistakenly conclude that the firm has increased its produced quantity and, therefore, its productivity. This bias is stronger the lower the demand elasticity and the lower the degree of returns to scale. With CRS the firm level price is unaffected by demand shocks and the effect disappears.

The lack of firm prices also implies that the coefficients estimated using revenue data are inconsistent (Klette and Griliches 1996). In fact, using (1) and (4) and taking logs, it is immediate to show that a revenue production function can be expressed as:

$$q_{it} + p_{it} = \frac{\sigma - 1}{\sigma} \alpha k_{it} + \frac{\sigma - 1}{\sigma} \beta l_{it} + \frac{\sigma - 1}{\sigma} \gamma m_{it} + \frac{\sigma - 1}{\sigma} \omega_{it} + \frac{1}{\sigma} \xi_{it} \quad (10)$$

Even if we accounted for the endogeneity of inputs, the coefficients of a revenue function underestimate the true degree of returns to scale. The size of the bias is  $\frac{\sigma-1}{\sigma}$ . The intuition is that, when a firm expands its output, it must decrease the price to move down the demand curve, so that the increase in revenues is lower than the increase of physical output. We will use this implication to compare quantity and revenue based estimates.

## 2.2 The dynamic problem

Prices and quantities are static variables and, by choosing the input levels, the firm maximizes profits within period. The only dynamic choice the firm faces in our setting is investment. As discussed above, the firm cannot alter its level of capital in place within the period, while it chooses the degree of capital utilization. Capital in place can be increased through investments, that will deliver capital in the next period. A higher level of investment decreases the likelihood that the firm will be capital constrained in the following year. We assume that the stochastic processes for market appeal and TFP follow a first order Markov process, with the CDF of  $\Omega_{it}$  given  $\Omega_{it-1}$ ,  $F(\Omega_{it}|\Omega_{it-1})$ , decreasing (**FOSD?**) in  $\Omega_{it-1}$  and similarly for  $\Xi_{it}$ . High TFP (market appeal) today implies high expected TFP (market appeal) tomorrow. The dynamic problem is described by three state variables: demand and TFP shocks and the capital stock in place. Standard dynamic programming considerations ensure that, if  $I_{it} > 0$ , the policy function for investment  $g(\bar{K}_{it}, \Xi_{it}, \Omega_{it})$  is increasing in  $\Xi_{it}, \Omega_{it}$  for each level of  $\bar{K}_{it}$ . This implies that we can invert it and express the productivity shock as:

$$\Omega_{it} = h(I_{it}, \Xi_{it}, \bar{K}_{it}) \quad (11)$$

The function  $h$  is the control function, which allows to control for the unobserved productivity shocks in the estimation of the production function. Compared to the standard control function approach introduced by Olley and Pakes (1996), our investment function depends on two unobservables: the firm’s market appeal  $\xi$  and productivity  $\omega$ , rather than on productivity only. Akerberg, Benkard, Berry, and Pakes (2007) show that the Olley and Pakes (1996) procedure can be extended to account for this generalization by including the demand shifter in the control function. Since we independently estimate market appeal from the demand equation, we can implement their suggested strategy to recover TFP.

### 3 Data description

#### 3.1 Data sources and selection of the sample

The data used in this study come from the “Indagine sugli investimenti delle imprese manifatturiere” (Inquiry on investments of manufacturing firms; henceforth, INVIND), a survey collected yearly since 1984 by the Bank of Italy. The survey is a panel representative of Italian manufacturing firms (no plant information is available) with more than 50 employees<sup>4</sup> and contains rich information on revenues, ownership, capital and debt structure, as well as on usage of production factors. Additional firm information is drawn from “Centrale dei Bilanci” (Company Accounts Data Service; henceforth, CB), which contains balance sheets data of around 30,000 Italian firms. Firms in INVIND can be matched to their balance sheet data in CB using the tax identifier.

To ensure homogeneity of the final good produced we group firms into sectors. We use an aggregation of the ATECO 2002 classification of economic activities leading to seven sectors, listed in Table 1. We drop observations pre-1988, since prior waves of the survey do not contain information on firm-level prices, and firms not matched with CB as well as those not surveyed for at least two consecutive years. After applying these refinements, we are left with a pooled sample of 11,560 firm-years over the period 1988-2007.

#### 3.2 Construction of the main variables

The information on firm prices contained in the INVIND survey is instrumental to our goal of disentangling demand from TFP shocks. Deflating revenues with firm-level prices enables us to recover actual quantities and address the critique set forth by Klette and Griliches

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<sup>4</sup>Since 2002 the survey was extended to service firms and the employment threshold lowered to 20. However, these firms are given a shorter questionnaire, which excludes some of the key variables for our analysis. We therefore focus on manufacturing firms with at least 50 employees throughout.

(1996). Foster et al. (2008) rely on information on firm-level quantities and use them to back out prices from revenues. For this strategy to work, they restrict themselves to sectors producing homogeneous output. Direct observation of firm level prices instead allows us to include in the analysis also industries where product differentiation is important.

As any information contained in the INVIND survey, prices are self-reported. This may raise concerns over the reliability of the variable. However, in our opinion, there are several reasons suggesting that these figures can be trusted. First, for all the variables appearing both in the INVIND survey and balance sheet data (e.g. revenues, investments, etc.), we find that the numbers are very close. Therefore, there is no indication that entrepreneurs are more inclined to lie or to provide inaccurate answers in the survey than they are when compiling official documents. Furthermore, the Bank of Italy trusts the INVIND pricing information enough to use it in the elaboration of official reports.<sup>5</sup> Finally, in the appendix we provide some direct evidence of the sensibility of self-reported prices by comparing a price index built upon them with that constructed by the national statistical office ISTAT. The two series are highly correlated and even close in levels.

A key issue is that price data are not reported in levels in the survey. Instead, firms are asked to state the “average percentage change in the prices of goods sold”. This implies that we can only estimate the model in first differences. We use the figures in the survey to obtain the first difference in the logarithm of price  $\Delta p$  and do likewise for all the other variables.<sup>6</sup> For most variables, the survey reports not only the current level but also the past year’s one, allowing to compute growth rates for all the magnitudes of interest. In Section 4.2 we comment extensively on the challenges of estimating demand and production function in first differences. Using the average price change is problematic in cases of introduction of new products and demise of old ones for which price change is not defined. We implicitly assume that the share of products introduced or retired by any firm in a given year is small enough not to affect significantly the average growth rate of price. At the same time, using growth rates also delivers some advantages. For example, for multi-product firms the average growth in prices is a more meaningful object than the average price level. Moreover, first differences net out any fixed unobserved heterogeneity that might distort the estimates.

Nominal output is obtained from balance sheets data in CB. We deflate its growth rate using firm level price changes to obtain real output growth. Labor input is measured as

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<sup>5</sup>For example, self-reported prices are used to deflate price indexes from the national statistical office when those are provided in current prices.

<sup>6</sup>Firms report % price change  $\equiv \frac{P_{it}}{P_{it-1}} - 1$ . We obtain the growth rate of the logged variables using the transformation  $\Delta p = \ln(1 + \% \text{ price change})$ . All the variables reported in the survey as percentage changes are transformed in the same way.

the growth in the number of hours worked. Intermediate inputs come from CB and are deflated with sectoral prices. To measure capital inputs, we exploit questions in INVIND on both production capacity and the degree of capacity utilization. Firms report the percentage change in the technical capacity ( $\bar{K}_{it}$  in the notation of Section 2), defined as “*the maximum output that can be obtained using the plants at full capacity, without changing the organization of the work shifts*”. Standard measures based on book values or permanent inventory method are subject to measurement error, due to depreciation/discouting problems and lags in the timing in which different investment are actually in place. We avoid these issues using firms’ direct assessment of the change in installed productive capacity  $\Delta\bar{k}$ .<sup>7</sup> Given that utilized capital is  $K_{it} = U_{it}\bar{K}_{it}$ , the change in utilized capital is  $\Delta k_{it} = \Delta u_{it} + \Delta\bar{k}_{it}$ . Utilized capital is a better measure of capital services in the production function than installed capital, which requires to assume that the degree of capital utilization is 100%. Our data show that utilization is high but far from full, stressing that taking into account the actual degree of utilization may be important.<sup>8</sup> We observe an average degree of capacity utilization of 81%, with a standard deviation of 13%. The 5<sup>th</sup> and the 95<sup>th</sup> percentile are 60% and 98% respectively, indicating substantial variation in capital utilization. Finally, utilized capital displays additional variation that is useful for identification. Estimating the production function in first differences, we rely exclusively on the within firm variation in the capital input. This poses a challenge for the estimation of its coefficient, as capital in place tends to have limited within firm variability. Utilized capital displays greater within variation than capital in place.

### 3.3 Summary statistics

Table 1 displays descriptive statistics for our key variables both in levels (Panel A) and in growth rates (Panel B). Textile and leather and Mechanical machinery are the most represented industries, reflecting the Italian sectoral specialization. There is substantial cross-industry variation in sales, which stretch from an average of around 60m euros in Textile and leather up to almost 500m euros in Vehicles. Variation in the average number

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<sup>7</sup>Note that the question ask the change in the maximum output obtained using the plants at full capacity, “*without changing the organization of the work shifts*”. This excludes the possibility that the measure of capital so obtained already incorporates changes in productivity. Any TFP gain should in fact entail a certain degree of work reorganization. We have also experimented with traditional measures of the capital stock, constructed with the permanent inventory method using sectoral deflators and depreciations rates. Results are robust.

<sup>8</sup>Not only is the level of utilization well below 100% but we also find it to be negatively correlated with the capital stock (correlation=-.03). Ignoring utilization would then lead us to underestimate productivity of firms with larger installed technical capacity.

of employees is more limited, ranging between 300 and 600 workers, with Vehicles being the outlier at almost 2,000 workers.

A first look at growth rates shows that real sales and output grew on average 2% per year over the sample period. The labor input contracted slightly, whereas capital input grew at 4% yearly. The average firm in the sample raises prices by 2% per year. Average price growth shows little cross-sectoral dispersion ranging between 1.6% (Paper) and 2.7% (Metal). Figure 1 shows the distribution of price changes for each of the seven sectors in one year of our data. The picture confirms that there is substantial dispersion around the sectoral average and reaffirms the importance of having information on firm level price adjustments. In the Appendix, we take a closer look at this key variable comparing the growth rate in prices implied by answers in the INVIND survey to that documented by the National Statistical Office in the official deflators. We show that the two series are similar, supporting the validity of the price indicator reported in INVIND.

## 4 Demand and TFP Estimation

We now discuss how to recover the demand and TFP shocks from the data described above. In the analysis that follows we focus for simplicity on the case of single product firms. Multi-product firms pose some additional challenges as our data report average price changes, total output and input usage at firm level with no disaggregation for single product lines. However, in appendix B we show that, under standard assumptions, our procedure delivers valid estimates of demand and TFP shocks also for multi-product firms. In particular, if demand and productivity shocks are identical across products, as assumed for example in (Foster et al. 2008, De Loecker 2011), the distinction between working with product or firm level data blurs. In fact, we can factor out the shocks, sum over individual product quantities and work with the aggregates. Our methodology works even if demand shocks are specific to individual products, as long as there is a unique production function for all products at the firm level. In this case, we identify TFP and an aggregate indicator of individual demand shocks, equal to the log of the sum of such shocks. The use of aggregate firm level data is instead problematic when there are product-specific productivity shocks. As far as we know, such case has not yet been addressed in the empirical literature.

### 4.1 Demand estimation

Firms face a CES demand function of the form expressed in equation (1). We estimate demand separately for each of the ATECO sectors in our sample. Therefore, we allow the

elasticity and the (constant) markup implied by the CES function to vary across sector.

Since the information on firm level prices is only available in growth rates, we estimate the following equation:

$$\Delta q_{it} = \sigma \Delta p_{it} + \Delta \xi_{it} \quad (12)$$

where  $\Delta q_{it}$  is the growth rate of quantity sold,  $\Delta p_{it}$  is the growth rate of price and  $\Delta \xi_{it}$  is a demand shock capturing variations in the *market appeal* of the firm. The shock is known to the firm but unobserved to the econometrician. If we obtained consistent estimates of the parameters of the demand function -namely, the price elasticity  $\sigma$ - we could estimate  $\Delta \xi_{it}$  as follows:

$$\widehat{\Delta \xi_{it}} = \Delta q_{it} - \hat{\sigma} \Delta p_{it} \quad (13)$$

Estimation of equation (12) is complicated by the familiar simultaneity problem. Positive shocks to market appeal lead producers to raise prices, as shown in equation (7), making  $\Delta p$  and  $\Delta \xi$  positively correlated. Therefore, estimating the equation by OLS would understate demand elasticity. In our context, it would be difficult to find believable instruments for price; therefore, we follow a different approach.

In 1996, and again in 2007, the interviewed managers were directly asked to report the elasticity of the demand faced by their firm through the following question:

“Consider the following thought experiment: if your firm increased prices by 10% today, what would be the percentage variation in its nominal sales, provided that competitors did not adjust their pricing and all other things being equal?”.

Since managers are explicitly asked to perform a thought exercise isolating the effect of price changes on demand, the estimates we derive from their answers should not be plagued by simultaneity. Therefore, we choose to rely upon answers to this question to estimate a sector-specific demand elasticity as the average of the elasticities reported by firms belonging to a given sector.

The survey question refers to a revenue-elasticity and mentions a 10% change in price. Define  $\varepsilon_{10\%}^R$  the number provided by the interviewee; it is immediate to show that the elasticity can be obtained as:  $\varepsilon_{1\%}^Q = \frac{\varepsilon_{10\%}^R}{10} - 1$ .<sup>9</sup> The question on demand elasticity was asked both in 1996 and in 2007. In our model, demand elasticity is not indexed by  $t$ ; therefore,

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<sup>9</sup>The phrasing of the question induces censoring in the self-reported revenue elasticities. In fact, for every firm with elasticity above 10, a 10% increase in price would cause the maximum revenue loss reportable, 100%. This implies that all firms with revenue elasticity greater than 10 (or price elasticity greater than 11) will be bunched at 10 (11). Inspecting the data, the share of firms bunched at 10 does not seem alarmingly large. Furthermore, we have checked the robustness of the results estimating a Tobit model that account for censoring. The results (available upon request) are not significantly affected.

using answers to the 1996 or the 2007 wave should not matter. We use elasticities reported by the cross-section of representative firms interviewed in 1996 to estimate  $\sigma$  since this wave falls mid-through our sample period and the response rate is higher than in the 2007 wave (over 80%). Figure 2 reports kernel densities by sector for the distribution of self-reported elasticities in the two waves. They look similar and a Kolmogorov-Smirnov test does not reject the equality of the distribution in the two waves for five of our seven sectors.

Table 2 presents estimated demand elasticities for each of our seven sectors. In the first column, we list average sectoral self-reported demand elasticities from the 1996 wave of INVIND. Textile and leather and Chemical products are the least elastic with a  $\sigma$  of 4.5 and 4.7, respectively. Firms in the Vehicles sector face the most elastic demand ( $\sigma=6$ ). These values are in the range of those found of the literature. For instance, the average elasticity for Vehicles is close to the price elasticity found by Berry, Levinsohn and Pakes (1995) for compact cars, which make up most of the market of Italian car producers (mostly Fiat and its suppliers). Our estimate for textile is in the range found by De Loecker (2011), who looks at several segments within the textile sector in Belgium. Hsieh and Klenow (2009) in their calibration exercise use what they refer to as a conservative value of 3 and check the robustness of their results with an alternative value of 5.

In the second and third column, we report elasticity values from direct estimation of the demand function in equation (12). The OLS estimates are much lower than the self-reported ones; this is expected since the endogeneity of price should bias the elasticity towards zero. To obtain a number that should be more comparable to self-reported elasticities, we follow an instrumental variables approach analogous to that in Foster et al. (2008) by using the estimates of TFP as cost shifters to instrument for price changes. The estimates of  $\sigma$  obtained through instrumental variables are larger, in absolute value, than the OLS ones and in the same ballpark as the self-reported ones.

We have so far ignored the possibility that firms could sell multiple goods. Since in our model the elasticity of demand can vary across sector but it is the same for all the firms belonging to one sector, the presence of multi-product firms would not affect elasticity estimates unless a firm markets products in different industries. The fourth column of Table 2 conditions on firms that never change their main ATECO class of activity. Since classes are relatively finely defined, we take this as a sign that the firm's business is focussed on a particular area and unlikely to be marketing products in other segments. The resulting sectoral elasticities are close to the original ones for all sectors, with the exception of Minerals.

A similar problem arises with exporting firms, since they may face residual demand

curves with different slopes in the domestic and foreign markets. Since INVIND contains information on the amount of revenue generated through export by each firm, we can concentrate our attention on those that do not export. The last column displays demand elasticities for non exporting firms; these firms appear to face a more elastic demand. This suggests that the “best” firms (i.e. those with some degree of market power) are more likely to become exporters. Overall, though, elasticities estimated using the subsample of non-exporting firms are in line with our baseline figures, with the noticeable exception of Textile and leather, for which the elasticity almost doubles.<sup>10</sup>

## 4.2 TFP estimation

Our approach to estimating productivity differs from the standard one in several aspects. To begin with, we directly estimate a quantity production function as opposed to a revenue production function. We back out quantities using unique information on firm level prices contained in our data, thus eliminating the bias introduced by sectoral deflators. The information on firm prices is only available to us as percentage changes. Therefore, we estimate the production function in first differences as in the equation below:

$$\Delta q_{it} = \alpha \Delta k_{it} + \beta \Delta l_{it} + \gamma \Delta m_{it} + \Delta \omega_{it} + \epsilon_{it} \quad (14)$$

where  $\epsilon_{it}$  is an iid random shock unobserved to the firm when choosing inputs, or measurement error. We compute the growth rate of real output by subtracting the price change from the nominal output.<sup>11</sup>

In estimating the production function we face the usual problem of the endogeneity of inputs. We address it using the control function approach first introduced by Olley and Pakes (1996). Whereas Olley and Pakes (1996) assume scalar unobservability, we introduce an additional unobserved component, a demand shifter. It follows that the policy function for investments depends not only on the initial capital stock and on productivity, but also on demand, as shown in equation (11). We therefore need to include controls for demand as well. Given that demand can be estimated independently from production, we address

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<sup>10</sup>We note that, given that we only consider manufacturing firms with at least 50 employees, almost 90% of firms report non zero exports in every year. This implies that the elasticity for non exporting firms are computed with a substantially smaller number of observations, making their estimates less precise.

<sup>11</sup>Using real output instead of value added deliver several advantages. First, using of value added implicitly imposes strong assumptions on the degree of substitutability between intermediates and other inputs. Second, Gandhi, Navarro and Rivers (2011) have shown that estimating TFP using value added can lead to overstate the productivity dispersion. Third, and most important, we want to ensure comparability between shocks to market appeal and to TFP. Shocks to market appeal are computed using sales. Estimating TFP from output therefore ensures that shocks are computed from comparable quantities, sales and output only differ due to inventories, while value added also subtract intermediates.

the issue by including our estimate of  $\Delta\xi$  in the control function, as suggested by Akerberg et al. (2007). As shown in Section 2.2, this gives us a valid control function. By log linearizing equation (11) and taking first differences, we can express the change in log of TFP as a function of the change in the log of the demand shock, the capital stock in place and investment. To improve the fit, we include also the interactions of the changes, up to the third degree polynomial.<sup>12</sup>

A final distinctive characteristic of our setting is that we allow the firm to choose the degree of capital utilization. Thus, effective capital is not a predetermined variable, but it is chosen after observing  $\{\omega_{it}, \xi_{it}\}$ , like labor and intermediates. This implies that, provided a valid control function is used, we can estimate all inputs' coefficients in a single regression, without the need of the second stage as in most applications of the Olley and Pakes (1996) procedure.<sup>13</sup> Finally, the control function approach has been criticized by Akerberg, Caves and Frazer (2006) on the basis of the fact that the input demand functions should be perfectly collinear with the control function  $h$ . We assume that, due to strikes, power shortages, machines breakdowns and delivery lags there are variations in  $k_{it}$ ,  $i_{it}$  and  $m_{it}$  independent from  $\omega_{it}$  and  $\xi_{it}$ .<sup>14</sup>

We estimate the coefficients using the following regression equation:

$$\Delta q_{it} = \alpha \Delta k_{it} + \beta \Delta l_{it} + \gamma \Delta m_{it} + h(\Delta \xi_{it}, \Delta i_{it}, \Delta \bar{k}_{it}) + \epsilon_{it} \quad (15)$$

where  $h$  is a third degree polynomial in its arguments. Once we have estimated the coefficients, we recover the changes in TFP (up to the random component  $\epsilon_{it}$ ) as

$$\hat{\Delta} \ln f_{it} = \Delta q_{it} - \hat{\alpha} \Delta k_{it} - \hat{\beta} \Delta l_{it} - \gamma \Delta m_{it}$$

Table 3 reports sector-by-sector estimates of the coefficients of the production function. All regressions include year dummies. To reduce the effects of extreme values on the estimates, we exclude the observations in the first and last percentile of the distribution of  $\Delta q_{it}$ ,  $\Delta k_{it}$ ,  $\Delta l_{it}$  and  $\Delta m_{it}$ . Panel A shows the baseline results. We find evidence of decreasing returns to scale for all sectors: the degree of returns to scale  $\alpha + \beta + \gamma$ , reported in the last row of the panel, ranges between .74 in Minerals and .92 in Chemicals.<sup>15</sup> In Panel B we run the

<sup>12</sup>Although we can only compute the first difference of the demand shock, we do observe the levels of both  $k$  and  $i$ . We have experimented with a specification in which the polynomial is in the change in the demand shock and in the current and lagged levels of  $k$  and  $i$ , finding similar results.

<sup>13</sup>We ignore the problem of selection also stressed by Olley and Pakes (1996). Unfortunately, in our data we cannot distinguish exit from simple nonresponse to the questionnaire.

<sup>14</sup>Alternatively, one can assume the DGP postulated by Akerberg et al. (2006), where labor, intermediates and capital are set prior to the investment decision, and  $\Omega$  changes between the two points in time.

<sup>15</sup>These figures are lower than those typically estimated with levels production functions. For example,

estimation procedure using output deflated with sectoral prices rather than with firm level prices. For all sectors, the real output based estimates are larger than the revenue based estimates, as predicted by Klette and Griliches (1996). Ignoring firm level prices leads to a downward bias in the estimated coefficient since an increase in output leads to a less than proportional increase in sales, as the firm must lower the price to sell the additional output. The size of the bias depends on the elasticity of substitution. The relation between the true parameters of the production function and the estimates derived using revenue based measures is as follows:  $\alpha + \beta + \gamma = \frac{\sigma}{\sigma-1}(\tilde{\alpha} + \tilde{\beta} + \tilde{\gamma})$ , where  $\tilde{\alpha}, \tilde{\beta}, \tilde{\gamma}$  are the OLS estimates that do not correct for the own price deflator. In the last row of the table we compute the implied returns to scale, using the sectoral elasticity reported in Table 2. Applying the correction to the OLS estimates brings them close to those obtained using output deflated with firm level prices, although for four sectors the implied coefficients become larger than those in Panel A.

### 4.3 Descriptive statistics on $\Delta\text{TFP}$ and $\Delta\xi$

The procedures described above deliver a measure of firm productivity growth,  $\Delta\text{TFP}$ , and a measure of a firm’s demand appeal growth  $\Delta\xi$ . In this section we briefly describe these objects. Panel A of Table 4 shows descriptive statistics for  $\Delta\text{TFP}$ . In addition to the Olley and Pakes (1996) estimates, we also report those based on factor shares. The figures are close and indicate that productivity was on average increasing slowly during the sample period, consistently with the well documented low productivity growth that has characterized the Italian economy since the early nineties (Brandolini and Cipollone 2001).

Panel B reports analogous information for  $\Delta\xi$ . All the reported estimates for  $\Delta\xi$  are based on the self-reported elasticities contained in the INVIND survey. Our preferred approach involves averaging by sector the answers of the respondent to the 1996 wave of the survey, the first time the question on price elasticity. The so obtained sectoral price elasticities are used to calculate  $\Delta\xi$  for all the firm in the sample as described in equation (13). These estimates are labeled as “ $\Delta\xi$  sector” in the table. We also report estimates of  $\Delta\xi$  based on elasticities averaged at the ATECO class level, a much finer definition of the

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Levinsohn and Petrin (2003) report returns to scale close to 1. Compared to their estimates, we find a lower elasticity of the capital coefficient: their sectoral estimates vary between .19 and .29, while ours are between .1 and .2. A low elasticity of output to capital is typically found in fixed effects estimations, which are known to give low and imprecise estimates of the capital coefficient. Olley and Pakes (1996) attributes this to the fact that the capital stock has little within firm variability. Such critique is less likely to apply in our setting. In fact, we observe capital utilization, which makes utilized capital more variable than the capital stock. In any case, all the results in the paper are robust to using TFP computed using factor shares and imposing constant returns to scale.

area of activity.<sup>16</sup> The estimates labeled “ $\Delta\xi$  individual” are obtained without extrapolating the self-reported elasticity to the whole sample but using the reported values only for the firms that directly answered the question in 1996. There are some differences in the mean of the distribution of the  $\Delta\xi$  estimated using different level of aggregation. However, these discrepancies are entirely due to outliers. If we compare the quintiles of the distributions, the estimates are nearly identical.

The presence of multi-product firms creates problems to the interpretation of the price variable. In that case,  $\Delta p$  represents some average of the price changes of a firm’s products. This is particularly problematic if managers report averages weighted by revenues. In such cases, products experiencing larger positive shocks to  $\Delta\xi$  would at the same time gain weight in the determination of the average price change figure. As robustness checks we calculate the  $\Delta\xi$  using only the subsample of “single product” firms, defined as those deriving at least 80% of their sales from a single product line.<sup>17</sup> Even for single product firms, the price change variable can be an unknown average of several price changes if the firm exports and set different prices for the same good on the domestic and foreign market. In the last row of Table 4 we try to purge this source of noise considering only non exporting firms.<sup>18</sup> As before, apart from some differences in the tails, the resulting distributions are remarkably similar.

## 5 Shocks and firm growth

In this section we quantify the importance of changes in productivity and market appeal in driving firm growth. Furthermore, we show that the results imply the existence of major adjustment costs and that such costs are different for TFP and market appeal shocks.

### 5.1 Measurement

Under the assumption that the process generating shocks to TFP and market appeal is exogenous, we can assess the elasticity of growth measures to these shocks by estimating regressions of the following form

$$\Delta y_{it} = a_0 + a_1 \Delta TFP_{it} + a_2 \Delta \xi_{it} + a_3 X_{it} + e_{it} \quad (16)$$

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<sup>16</sup>As an example, production of iron and non iron metals belong to different classes of activities within the sector Metals. Similarly, the classes within the Chemicals sector distinguish between firms producing paint and those producing soap and detergents.

<sup>17</sup>In our sample, 33% of the firms report deriving all their revenues from a single product line and 51% derive at least 80% of their sales from a single product line.

<sup>18</sup>INVIND questions on revenue ask to distinguish between revenues from the domestic market and from export. Therefore, we know if a firm engaged in export in any given year.

where  $\Delta y_{it}$  is the growth rate of some variable of interest (sales and output, prices, inputs),  $\Delta TFP$  and  $\Delta \xi$  are the estimated idiosyncratic shocks, and  $X_{it}$  contains a number of controls.

Table 5 reports the results of a set of such regressions where the dependent variable is the change in logarithm of quantity produced or sales. For parsimony, we only report pooled cross sectoral estimates. We account flexibly for cross sectoral heterogeneity through a full set of time-sector dummies and also include location dummies for five macro-regions of Italy. Sectoral estimates, reported in the Appendix, are fully in line with the pooled ones.<sup>19</sup> We account for the fact that  $\Delta TFP$  and  $\Delta \xi$  are estimated, by reporting bootstrapped standard errors.

Column (1) shows that shocks to demand and to TFP have a positive impact on *nominal* sales growth.<sup>20</sup> The elasticity of sales to TFP shocks is larger than that to market appeal (0.6 vs 0.41). Once we factor in dispersion of the shocks, however, we find that one standard deviation change in  $\Delta TFP$  would increase sales by 8%, whereas a similar change in  $\Delta \xi$  would have an impact of 13%. Demand shocks, therefore, are more important than productivity shocks in determining the evolution of market shares. Once we move from nominal to real sales (Column 2), however, the elasticity to TFP grows and that to demand shrinks: a standard deviation increase in TFP increase real sale by 10% against 8% for market appeal. This is not surprising since we are removing the price effect that tends to inflate the response of revenue after demand shocks and reduce that following productivity gains. In fact, a firm experiencing an increase in  $\Delta \xi$  should not only increase the quantity sold but also the price. On the other hand, the effect of TFP growth on sales comes through a price reduction, that increases the quantity sold more than proportionally. This intuition is confirmed in Column (3), where we show that positive shocks to TFP lead to price cuts and improvements in demand appeal trigger price raises. The positive effect of demand shocks on prices is also consistent with our findings of decreasing returns to scale. In fact, in a constant returns to scale scenario, variations in market appeal should not affect the price.

A lingering concern may be that we have used sales as a proxy for output. Whereas this is the measure we want to consider when thinking about demand and, therefore, the market appeal component, it could affect measurement when we turn to productivity. In fact, quantity sold and quantity produced do not have to coincide, due to inventories. Since

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<sup>19</sup>We have also performed firm fixed effects regressions to control for unobserved heterogeneity even within sector, finding no significant variation in the results. We take this as an indication that, since our analysis involves first differences, we are already purging unobserved firm heterogeneity that might affect both shocks and sales. Results from the fixed effect regression are available upon request.

<sup>20</sup>Note that with sector-year dummies there is no difference between using nominal or real values obtained through sectoral price deflators.

we have information on quantity produced, in the last two columns of Table 5 we repeat the exercise using it as the dependent variable and check whether results are robust. We find that the elasticity of TFP shocks increases by about 0.2 when compared to the sales regressions, both in the nominal and in the real output regressions, while the coefficients of demand shocks decrease slightly.

The figures presented above refer to the overall effect of productivity and market appeal on output. For TFP this is the sum of a direct and of an indirect effect. Positive changes in TFP directly increase the quantity produced or sold but also should have an indirect impact as they affect demand for factors of production:  $l, k, m$ . For  $\xi$  instead, the effect comes entirely through the indirect channel, as demand shocks have no direct contribution to the quantity produced. Total differentiation of equation (14) delivers a decomposition of the overall effect of the two shocks on output:

$$\frac{d\Delta q_{it}}{d\Delta\omega_{it}} = \underbrace{1}_{\text{direct effect}} + \underbrace{\alpha \frac{\partial\Delta k_{it}}{\partial\Delta\omega_{it}} + \beta \frac{\partial\Delta l_{it}}{\partial\Delta\omega_{it}} + \gamma \frac{\partial\Delta m_{it}}{\partial\Delta\omega_{it}}}_{\text{indirect effect}} \quad (17)$$

$$\frac{d\Delta q_{it}}{d\Delta\xi_{it}} = \underbrace{\alpha \frac{\partial\Delta k_{it}}{\partial\Delta\xi_{it}} + \beta \frac{\partial\Delta l_{it}}{\partial\Delta\xi_{it}} + \gamma \frac{\partial\Delta m_{it}}{\partial\Delta\xi_{it}}}_{\text{indirect effect}} \quad (18)$$

where, according to equation (8),  $\frac{\partial\Delta x_{it}}{\partial\Delta\omega_{it}} = \frac{\sigma-1}{\theta}$  and  $\frac{\partial\Delta x_{it}}{\partial\Delta\xi_{it}} = \frac{1}{\theta}$ , for  $x = \{k, l, m\}$ . Given that we found a unit elasticity of output to TFP shocks in Table 5, we expect that the indirect effect of inputs demand is zero. Indeed, this is what we find. Table 6, Panel A, reports the growth of inputs on demand and TFP shocks. With the exception of intermediate goods, production inputs are not responsive to TFP shocks: productivity changes do not set in motion the changes in inputs that would compound its effect on output. Instead, all inputs react to a demand shock, again with intermediates showing the higher elasticity.

We assumed that variable inputs (hours worked, utilized capital, intermediates) can be adjusted in the short run, thus representing an intensive margin. However, there is a limit to the number of hours that can be squeezed out of a fixed number of workers and a firm cannot use more than 100 percent of its installed capital. If firms experiencing improvements in productivity or market appeal want to increase their scale they must act on what we label *quasi-fixed* input of production: the number of workers and installed capital. The reallocation of inputs from less to more productive units (and, in our setting, from low to high “marketing skills” units) is a major source of productivity growth in market economies. For example, Olley and Pakes (1996) attribute to capital reallocation most of the productivity growth that occurred after the deregulation of the US telecom sector.

Moreover, a growing literature focuses on the obstacles to the efficient allocation of resources across production units as a major impediment to growth (Restuccia and Rogerson 2008, Hsieh and Klenow 2009).

To study the effects of shocks on reallocation, we now consider the extensive margin of inputs adjustment. Panel B of Table 6 displays the correlation of growth in the number of workers and the investment rate with changes in TFP and market appeal. One standard deviation increase in  $\Delta\text{TFP}$  and in  $\Delta\xi$  produce an increase of 0.7 and 0.8 percentage points respectively in the investment rate, around 10 percent of the median investment rate in our sample (7.3%).<sup>21</sup> Figures for the elasticity of the growth in the end of the year labor force are similar. Breaking down the employment growth rate into its determinants, hiring and separation rates, provides additional insights (Columns (2) and (3), Table 6 - Panel B). Most of the action takes place on the hiring margin, whereas the elasticity of separations to demand appeal is low and that to TFP is not significant. This can be interpreted as evidence of adjustment costs on the firing margin, consistent with the fact that in the Italian labor market employment protection legislation imposes substantial firing costs on firms (Schivardi and Torrini 2008).

## 5.2 Evidence of adjustment costs

We have measured the relative importance of productivity and market appeal changes in driving firm growth. However, in the absence of a benchmark it is hard to assess of these effects. Given the estimates of the demand elasticity and of the production function coefficients, the theoretical framework we setup in Section 2 delivers quantitative predictions on the impact of demand and supply shocks on inputs and output growth. The relationship between output, price, and inputs growth and shocks to TFP and demand appeal can be obtained by first differencing equations (6), (7) and (8), respectively.<sup>22</sup> To compute the model predictions, we assume returns to scale of .8 and an elasticity of demand of 5 (roughly the cross-sectoral averages from our estimates). The elasticities implied by the model are reported in Tables 7. For convenience, we also report there the corresponding estimates from Table 5 and 6. A one percent increase in TFP should bring about a 2.2 percent increase in nominal output and a 2.8 percent increase in real output, whereas price should go down by .56 percent. The predicted effects are smaller for demand shocks: the

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<sup>21</sup>This is also an indirect test of the fact that investment increases with shocks, as assumed in the control function approach.

<sup>22</sup>This is not true for firms hitting the capital constraints, that is those declaring a 100 percent capital utilization. Such cases are rare and we exclude these observations from the analysis.

elasticity of nominal output is .56, that of real output .16.

It is immediately evident that predicted elasticities are larger than those we measure empirically. For instance, our recovered elasticity of nominal sales to demand shocks is .41; instead the model would predict an elasticity of .56. For TFP, the estimate of nominal output elasticity is .80 versus a predicted figure of 2.2. These large gaps survive in all the specifications and for all the outcome variables considered. We state this finding explicitly.

**Finding 1.** *The responsiveness of growth measures to productivity and market appeal changes is substantially lower than that predicted by a frictionless model.*

This finding can be rationalized if there are frictions limiting the effect of demand and TFP shocks. In that case, the gap between predicted and estimated elasticities could be simply due to the fact that our theoretical framework does not account for them and, therefore, predicts “full” response of employment and investment to changes in productivity and market appeal. In hypothesizing the existence of such frictions we join a vast literature that has discussed adjustment costs in factor demand and their role in preventing efficient allocation of inputs.<sup>23</sup> The comparison of our estimates of the elasticities to demand and productivity shocks with the model predictions delivers a second interesting result. Not only are measured elasticities much lower than what the model predicts, but the gap is significantly larger for the response to productivity than to market appeal. For example, the predicted elasticity of real output to TFP changes is 2.8, whereas we estimate it to be .98. Instead our estimate for the elasticity to market appeal is .27, much closer to the predicted value of 0.44. The response of price to shocks is very similar for demand (0.11 vs. 0.13), while much smaller in absolute value for TFP shocks (-0.56 vs. -0.15).

**Finding 2.** *Deviations between actual and predicted responses are much larger for TFP than for market appeal shocks.*

Our second finding is, to the best of our knowledge, completely novel. It implies that adjustment costs affect asymmetrically response to demand and TFP. In particular, frictions are stronger when adjusting to changes in productivity. Detecting that frictions are not independent from the nature of the shocks necessarily requires a model allowing for multiple forcing variables and our paper is one of the first taking this approach.

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<sup>23</sup>Recent contributions include studies of investment adjustment costs (Collard-Wexler et al. 2011), financial constraints (Midrigan and Xu 2010), and employment protection legislation (Petrin and Sivadasan 2011). Hamermesh and Pfann (1996) provides a comprehensive survey of the earlier literature.

To provide evidence that the wedge between the model’s prediction and our estimates is indeed caused by adjustment frictions, we consider a general implication of adjustment costs: they should induce lagged response to changes in TFP and market appeal.<sup>24</sup> If adjusting prices or inputs takes time, we should find that current output growth is a function not only of contemporaneous but also of lagged shocks. Note that, even in the presence of adjustment costs, the production and demand functions are static: output produced depends on current inputs, and quantity sold on price. Introducing dynamic effects does not affect our identification strategy for demand but it does complicate the control function approach. Since the firm chooses investment based also on the lagged values of the shocks, we need to increase the number of controls. We use the forecast for next year investment, the expected change in technical capacity and two lags of the demand appeal shocks as additional controls.<sup>25</sup>

We investigate the importance of lagged shocks in Table 8. We consider two lags of both TFP and demand appeal shocks. Past TFP shocks have a sizeable effect on the growth rate of output (Column 1): .15 at lag 1 and .036 at lag 2. Slow adjustments implies that real output should keep growing after impact and that the price should keep falling. Column (2) shows that pattern for price is consistent with this prediction. A positive shocks to TFP leads to price cuts in the current year (-.16), as well as in the next two (-.04 and -.02, respectively). The lagged effects are even stronger on “quasi-fixed” inputs, that is in the (end of the year) number of employees and in the investment rate (columns 3 and 4). Even at lag two the elasticity is similar to the contemporaneous one. This indicates that the time required to update the productive capacity to a TFP shock is substantial.

The dynamic of demand shocks follows a rather different scheme. Lagged demand shocks have a small negative effect on output at lag 1 and no effect at lag 2. The negative effect at lag one might seem counterintuitive, but can be understood by considering the fact that the price keeps increasing in response to higher market appeal also one period after the shock occurred. This pattern is consistent with a sluggish price adjustment: after a positive demand shock, firms do not immediately increase prices to the new equilibrium level. As

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<sup>24</sup>Although it is generally true that the presence of adjustment costs induces lagged response, the actual dynamic pattern of adjustment depends on the form of the adjustment cost function. For example, convex adjustment costs imply smooth adjustment, while fixed costs lead to bunching. In both cases, adjustment depends not only on current but also on past shocks. The literature has been inconclusive on the shape of the adjustment cost function. Contributing to this debate is beyond the scope of this paper.

<sup>25</sup>In the Appendix we show that this is a valid control function for the case at hand. We recompute the coefficients of the production function and the corresponding TFP levels for this modified setting and use these estimates for the regressions in Table 8. The resulting coefficients are similar to those obtained in the basic specification.

a result, the immediate increase in output is larger than the “long run” one. As prices are further increased, output falls. Quasi-fixed inputs follow the same pattern observed for TFP shocks, with positive response at all lags. This is not at odds with the output results. In fact, in unreported regressions we found that variable inputs display a negative elasticity at lag one, as does output. Still, the firm upgrades the productive capacity slowly, consistently with adjustment costs. In terms of asymmetry, lagged effects are stronger for TFP shocks, confirming that adjustment costs are more important for them. Even if we take into account dynamic effects, the cumulated response is far from that predicted by the frictionless model, and the larger deviation for TFP shocks still persist.

## 6 Is adjusting to TFP shocks more difficult?

In our model, optimal factor demand is derived assuming that firms equalize the marginal value product of each input to its marginal cost, efficiently allocating resources across production units. This condition is, however, not borne in the data: there are large gaps between the responses to shocks we measure and those predicted on the basis of the model. Therefore, our results suggest that factors are not efficiently allocated. This is in line with a growing empirical literature that measures factor misallocation through the dispersion in the marginal value product of inputs (see for example Hsieh and Klenow (2009) for China and India or Yang (2011) for Indonesia).

We also document a new fact about misallocation, shedding light on the type of frictions that may be responsible for it. In fact, we show that the extent of misallocation, measured as the magnitude of the deviation from the baseline model, depends on the nature of the shock: it is larger for TFP than for demand shocks. The frictions commonly considered by the literature do not display this property. For example, the need to pay bribes (Hsieh and Klenow 2009) or the presence of firing costs (Hopenhayn and Rogerson 1993) are often cited as obstacles for firms’ growth. However, they would have the same impact whether a firm wanted to grow because it became more productive or because of an increase in its market appeal.

Drawing from the blooming literature on firm organization and managerial practices,<sup>26</sup> we propose a friction that could cause asymmetric effect of the type we described above. We move from the premise that responding to a TFP shock requires more reorganization and restructuring activity than reacting to a market appeal one. When demand increases, the firm is enjoying more recognition by customers and needs to cater to a larger residual

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<sup>26</sup>See Bloom and Van Reenen (2010) for a recent survey.

demand. This can be done by simply scaling up operations, moving along a given cost function. A TFP shock instead entails a shift in the production technology itself. Although our model does not point to any specific source for TFP growth, some classic examples of productivity improvement have the distinctive feature of being transformative events that require substantial reorganization of work routines within the firm. For example, access to broadband connection has a direct impact on productivity, as workers can now access the web at higher speed (the measured TFP shock). At the same time, to fully exploit the opportunities offered by such shock the firm might require some reorganization of business operations, a different skill mix, different types of capital inputs etc. These are more complex tasks than changing proportionally all inputs.<sup>27</sup> The need for (costly) reorganization can therefore generate a low response to TFP shocks.

We evaluate the viability of this explanation assessing whether firm characteristics that can be meaningfully related to their capacity to restructure after shocks contribute to explain the under-response to TFP changes. We construct two proxies for firms' ability to restructure and check if firms that score low in this metric are also less responsive to shocks, particularly to TFP ones. Our first proxy exploits the information in the INVIND survey that provides a direct measure of reorganization hurdles internal to the firm. Each year the interviewees are asked to compare actual investments with planned ones<sup>28</sup> and, in case the two differ by more than 5%, to identify the reasons that led to the discrepancy. One of the causes listed is "reasons related to the internal organization of the firm". Around 55% of firms not fulfilling their investment plans list troubles with internal reorganization among the causes. We assume that firms selecting this option are facing higher cost of organizational restructuring. The second measure is based on the identify of the controlling shareholder. A recent literature has documented a large degree of heterogeneity in firm's managerial practices and organizational structures (Bloom and Van Reenen 2007, Bloom, Sadun and Van Reenen Forthcoming) and linked their quality to the ownership structure. In particular, family or government controlled firms tend to be managed less efficiently than wildy-held or institutionally controlled firms because they are more prone to factoring personal acquaintanceship when selecting their management, such as family membership (Lippi and Schivardi 2010). We use direct information on ownership structure and proxy management quality with an indicator equal to one if the firm is controlled by a family or the

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<sup>27</sup>In fact, the literature on ICT adoption (Caroli and Van Reenen 2001, Bresnahan, Brynjolfsson and Hitt 2002) has shown that ICT affects firm performance only if the firm is also reorganized.

<sup>28</sup>The survey also asks each year to report planned investments. Therefore, the interviewee is asked about unfulfilled plans on the basis of an objective forecast on record from the past year. Of course, this implies that the question can only be answered by managers in firms that appears in the survey in consecutive years.

government, and zero if controlled by a financial institution, a conglomerate or a foreign entity (the other ownership types reported in the survey). We classify 44% of firms as family/government controlled. The correlation between this dummy and the organizational inertia one is basically zero.

To test our conjecture, we allow the sensitivity to shocks to differ according to the firm categorization by running the following regression:

$$\Delta y_{it} = b_0 + b_1 \Delta TFP_{it} + b_2 D_R \Delta TFP_{it} + b_3 \Delta \xi_{it} + b_4 D_R \Delta \xi_{it} + b_5 D_R + b_6 X_{it} + e_{it} \quad (19)$$

where  $D_R$  is the dummy for high restructuring costs. In Table 9 we report the results when classifying firms according to the self reported measure of organizational hurdles. We find that, following a TFP shock, firms reporting internal organization problems adjust output, inputs and prices less than the other firms. All differences are statistically significant, with the exception of investments. Instead, there is no difference in how firms with and without internal problems respond to demand shocks. Moreover, the indicator variable for organizational bottlenecks in itself is not significant for any of the growth measures we analyzed but output. This signals that facing organizational problems does not affect growth per se but only through its interplay with response to TFP shocks. Table 10 replicates the exercise distinguishing between family/government firms and other types of ownership. Again, we find that firms controlled by a family or the government adjust output, prices and employment less than other firms. Instead, ownership structure is not a factor once we look at the response to demand shocks. We obtain similar results if we use a finer partition, creating a dummy for each of the five types of ownership structure present in the data. Overall, this evidence is consistent with the idea that TFP shocks require some degree of restructuring to fully take advantage of them, while accommodating demand shocks does not entail specific reorganization activity.

## 7 Conclusions

In this paper we took advantage of unique dataset on a panel of Italian manufacturing firms that contain information on firm level prices to separately identify the role of idiosyncratic productivity and demand on firm growth. We show that, though mostly neglected in the literature, heterogeneity in demand is an important determinant of growth. Furthermore, the measured effect of idiosyncratic variables is lower than what would be predicted by a frictionless theoretical framework. Furthermore; the size of this gap is different for technology and demand shocks, suggesting a role for frictions that can generate such asymmetry.

We propose an example of this type of friction and present supportive evidence for it.

One limitation of our approach is that demand and supply shocks are considered exogenous. In reality, firms can affect evolution of both, for example investing in R&D and advertising. Endogenizing productivity and market appeal is an exciting avenue to explore in future research.

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Table 1: Summary statistics for main variables, by sector

	All	Textile and leather	Paper	Chemicals	Minerals	Metals	Machinery	Vehicles
<b>Panel A: Levels</b>								
Sales	126,619 (595,802)	54,055 (109,611)	114,224 (254,860)	169,000 (312,986)	71,758 (119,067)	116,618 (341,266)	107,045 (245,620)	483,668 (2,117,926)
Output	126,562 (572,481)	54,370 (110,007)	110,263 (234,334)	173,603 (319,110)	73,187 (121,902)	119,816 (342,676)	108,749 (247,169)	461,125 (2,018,199)
Workers	525 (2,454)	314 (559)	445 (823)	510 (972)	331 (479)	335 (903)	565 (1,271)	1,950 (8,852)
<b>Panel B: Growth rates</b>								
$\Delta$ Sales	.020 (.19)	-.005 (.17)	.027 (.13)	.020 (.14)	.016 (.18)	.021 (.17)	.036 (.19)	.035 (.38)
$\Delta$ Output	.023 (.22)	-.007 (.20)	.035 (.16)	.029 (.20)	.023 (.19)	.034 (.20)	.030 (.23)	.043 (.30)
$\Delta$ Interm. inputs	.003 (.30)	-.012 (.31)	.039 (.25)	.026 (.31)	.027 (.25)	.031 (.32)	.038 (.34)	.058 (.44)
$\Delta$ hours worked	-.004 (.13)	-.017 (.14)	-.005 (.09)	.001 (.11)	-.008 (.12)	.004 (.14)	.001 (.14)	-.003 (.15)
$\Delta$ utilized capital	.038 (.20)	.015 (.20)	.052 (.19)	.041 (.21)	.040 (.20)	.053 (.18)	.043 (.19)	.044 (.25)
$\Delta$ prices	.021 (.06)	.023 (.05)	.016 (.08)	.021 (.06)	.026 (.05)	.027 (.08)	.017 (.06)	.016 (.04)
Obs.	12,110	2,718	705	1,666	1,192	1,887	3,159	783

**Notes:** Figures reported are sample averages; standard deviations are in parentheses. Sales and Output are expressed in thousands of 2007 euros.  $\Delta$ Sales and  $\Delta$ Value added are computed net of growth in firm level prices.

Table 2: Estimates of  $\sigma$ , by sector

Sector	INVIND	OLS	IV	INVIND	
				Single class	Non exporters
Textile and leather	4.5	.27	6.1	4.7	8
Paper	5.1	.39	4.6	4.3	5.6
Chemicals	4.7	.40	5.2	4	5.6
Minerals	5.4	-.04	5.5	6.9	6.1
Metals	5.5	.28	4.9	5.5	7
Machinery	5	.39	5.7	4.9	7.4
Vehicles	6	.63	7.1	6.8	8.2

**Notes:** Estimates in the columns labeled “INVIND” are obtained as simple sectoral averages of the self-reported elasticities in 1996 (first time the question on elasticity was asked). “INVIND-Single class” only includes firms that never change the ATECO class in which they are active. OLS estimates are all significant at 1% with the exception of Vehicles (significant at 5%) and Minerals (not significant at conventional levels). The IV column uses unexpected variation in  $\Delta TFP$  as instrument. IV estimates are all significant at 1%.

Table 3: Production function estimation: OP and OLS results

	Txt+leather (1)	Paper (2)	Chemicals (3)	Minerals (4)	Metals (5)	Machinery (6)	Vehicles (7)
<b>Panel A: Output deflated with firm prices</b>							
$\Delta k$	0.14*** (0.027)	0.09** (0.042)	0.11*** (0.023)	0.12*** (0.033)	0.09*** (0.028)	0.11*** (0.023)	0.17** (0.066)
$\Delta l$	0.17*** (0.025)	0.31*** (0.055)	0.23*** (0.030)	0.24*** (0.045)	0.24*** (0.031)	0.17*** (0.029)	0.33*** (0.070)
$\Delta m$	0.49*** (0.023)	0.37*** (0.045)	0.58*** (0.027)	0.38*** (0.032)	0.52*** (0.023)	0.52*** (0.019)	0.38*** (0.053)
$\alpha + \beta + \gamma$	0.8	0.77	0.92	0.74	0.85	0.8	0.88
Obs.	1,805	443	1,083	815	1,354	2,072	419
R <sup>2</sup>	0.67	0.55	0.71	0.59	0.65	0.72	0.63
<b>Panel B: Output deflated with sectoral prices</b>							
$\Delta k$	0.11*** (0.023)	0.06 (0.038)	0.08*** (0.020)	0.10*** (0.030)	0.07*** (0.024)	0.08*** (0.018)	0.13** (0.062)
$\Delta l$	0.13*** (0.022)	0.20*** (0.050)	0.17*** (0.025)	0.23*** (0.039)	0.17*** (0.027)	0.15*** (0.023)	0.31*** (0.064)
$\Delta m$	0.43*** (0.020)	0.36*** (0.041)	0.55*** (0.025)	0.34*** (0.029)	0.47*** (0.021)	0.50*** (0.017)	0.36*** (0.050)
$\tilde{\alpha} + \tilde{\beta} + \tilde{\gamma}$	0.67	0.62	0.80	0.67	0.71	0.73	0.80
$\frac{\sigma(\tilde{\alpha} + \tilde{\beta} + \tilde{\gamma})}{\sigma - 1}$	0.86	0.77	1.01	.82	.86	.91	.96
Obs.	1,806	446	1,083	816	1,356	2,076	419
R <sup>2</sup>	0.77	0.72	0.82	0.70	0.76	0.79	0.67

**Notes:** The dependent variable is the growth rate of value added, deflated with firm level prices.  $\Delta k$  is the log difference of the stock of capital used in production, taking capital utilization into account,  $\Delta l$  is the log difference of the number of hours worked and  $\Delta m$  is the log difference of intermediates. All regressions include the control function and year dummies. Robust standard errors are reported in parenthesis. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

Table 4: Descriptive statistics: $\Delta$ TFP and  $\Delta\xi$

	<i>N</i>	<i>Mean</i>	<i>Std.dev.</i>	<i>5th</i>	Percentiles				
					<i>25th</i>	<i>50th</i>	<i>75th</i>	<i>95th</i>	
<b>Panel A: <math>\Delta</math>TFP</b>									
$\Delta$ TFP-OP	12,110	.008	.14	-.16	-.04	.01	.06	.16	
$\Delta$ TFP-factor	12,110	.001	.14	-.18	-.05	.00	.05	.17	
<b>Panel B: <math>\Delta\xi</math></b>									
$\Delta\xi$ sector	12,110	.014	.32	-.46	-.12	.02	.16	.47	
$\Delta\xi$ class	10,315	.010	.34	-.48	-.12	.02	.15	.31	
$\Delta\xi$ individual	1,089	-.013	.46	-.65	-.13	.02	.15	.49	
$\Delta\xi$ single product	3,217	.035	.32	-.41	-.11	.02	.16	.57	
$\Delta\xi$ non exporters	1,395	-.004	.45	-.70	-.20	.01	.20	.62	

**Notes:**  $\Delta$ TFP-OP and  $\Delta$ TFP-factor refer to estimates of TFP recovered using Olley and Pakes and total factor shares respectively.  $\Delta\xi$  sector and  $\Delta\xi$  class refer to estimates of  $\Delta\xi$  obtained using self-reported elasticities averaging firm responses at the sector and class level respectively.  $\Delta\xi$  individual reports estimates of  $\Delta\xi$  relying only on the firms that replied directly to the question on price elasticity in the 1996 wave of INVIND.  $\Delta\xi$  non exporters uses elasticities (sectoral averages) and prices only of the subsample of firms that do not export.

Table 5: Sales and output growth

	Sales		Price	Output	
	(1) Nominal	(2) Quantity	(3)	(4) Nominal	(5) Quantity
$\Delta\text{TFP}$	0.597*** (0.017)	0.735*** (0.021)	-.154*** (0.004)	0.806*** (0.019)	0.982*** (0.022)
$\Delta\xi$	0.408*** (0.006)	0.265*** (0.008)	.132*** (0.002)	0.356*** (0.006)	0.222*** (0.007)
Observations	10,617	10,613	10,720	10,655	10,656
$R^2$	0.67	0.46	0.76	0.59	0.51

**Notes:** All dependent variables and the demand and TFP shocks are in delta logs.  $\Delta\text{TFP}$  is calculated using Olley and Pakes (1996) control function approach.  $\Delta\xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. The columns labeled “quantity” use output and sales deflated using individual firm prices, rather than a sectoral deflator. All specifications include region and industry-year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

Table 6: Inputs growth

**Panel A: Variable inputs**

	(1) Hours worked	(2) Intermediate inputs	(3) Utilized capital
$\Delta TFP$	0.013 (0.013)	0.240*** (0.037)	0.007 (0.020)
$\Delta\xi$	0.103*** (0.005)	0.373*** (0.010)	0.110*** (0.007)
Observations	10,576	10,652	10,580
R-squared	0.12	0.28	0.09

**Panel B: Quasi-fixed inputs**

	(1) Employment	(2) Hires	(3) Separations	(4) Investment rate
$\Delta TFP$	0.061*** (0.010)	0.065*** (0.012)	-0.006 (0.012)	0.077*** (0.014)
$\Delta\xi$	0.074*** (0.004)	0.068*** (0.004)	-0.015*** (0.004)	0.033*** (0.005)
Observations	10,559	10,658	10,657	8,463
R-squared	0.11	0.10	0.04	0.05

**Notes:** All dependent variables and the demand and TFP shocks are in delta logs.  $\Delta TFP$  is calculated using Olley and Pakes (1996) control function approach.  $\Delta\xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. The columns labeled “firm price” use output and sales deflated using individual firm prices, rather than a sectoral deflator. All specifications include region and industry-year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

Table 7: Elasticities to changes in TFP and market appeal: Model's prediction vs. empirical estimates

	$\Delta p + q$		$\Delta q$		$\Delta p$		$\Delta x$	
	<i>Predicted</i>	<i>Actual</i>	<i>Predicted</i>	<i>Actual</i>	<i>Predicted</i>	<i>Actual</i>	<i>Predicted</i>	<i>Actual</i>
$\Delta\text{TFP}$	2.2	0.80	2.8	0.98	-0.56	-0.15	2.2	0.09
$\Delta\xi$	0.56	0.41	0.44	0.27	0.11	0.13	0.56	0.20

**Notes:**  $p + q$  is nominal output,  $q$  is real output deflated with firm level prices,  $x$  is inputs (labor, capital and intermediates). The columns labeled *Predicted* report the elasticity of the corresponding column variable to TFP and demand shocks implied by the estimates of the demand and production functions. Instead, the columns labeled *Actual* display the reduced form estimate of the same elasticity. We use the estimate obtained using output for TFP (Table 5, columns (4) and (5)) and sales for market appeal (Table 5, columns (1) and (2)). For inputs, we use the simple average of the elasticities of variable inputs in Panel A of Table 6.

Table 8: Lagged effects

	(1) Output	(2) Price	(3) Employment	(4) Investment rate
$\Delta TFP_t$	0.987*** (0.031)	-0.160*** (0.006)	0.076*** (0.014)	0.088*** (0.020)
$\Delta TFP_{t-1}$	0.155*** (0.020)	-0.041*** (0.004)	0.110*** (0.014)	0.071*** (0.021)
$\Delta TFP_{t-2}$	0.036* (0.022)	-0.020*** (0.004)	0.062*** (0.013)	0.069*** (0.021)
$\Delta \xi_t$	0.240*** (0.010)	0.133*** (0.003)	0.075*** (0.005)	0.035*** (0.006)
$\Delta \xi_{t-1}$	-0.027*** (0.008)	0.010*** (0.002)	0.024*** (0.004)	0.015** (0.007)
$\Delta \xi_{t-2}$	0.001 (0.007)	-0.001 (0.001)	0.023*** (0.004)	0.028*** (0.006)
Observations	5,425	5,436	5,378	4,390
R-squared	0.52	0.79	0.16	0.07

**Notes:** All dependent variables, with the exception of the investment rate, and the demand and TFP shocks are in delta logs.  $\Delta TFP$  is calculated using Olley and Pakes (1996) control function approach. Since lags are included in the specification, the control function is augmented to include forecast for next year investment, the expected change in technical capacity and two lags of the demand appeal shocks as additional controls.  $\Delta \xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. Output and sales are deflated using firm level prices. Employment is measured as the number of workers employed at the firm at the end of the year. All specifications include region and industry-year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Robust standard errors are reported in parenthesis. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

Table 9: Evidence of organizational hurdles

	(1) Output	(2) Price	(3) Employment	(4) Investment rate
$\Delta TFP$	1.039*** (0.035)	-0.167*** (0.007)	0.097*** (0.018)	0.097*** (0.024)
$\Delta TFP \times$ Organizational hurdles	-0.112** (0.047)	0.020** (0.009)	-0.045** (0.023)	-0.035 (0.036)
$\Delta \xi$	0.226*** (0.010)	0.131*** (0.003)	0.076*** (0.006)	0.034*** (0.010)
$\Delta \xi \times$ Organizational hurdles	-0.005 (0.011)	0.001 (0.003)	0.002 (0.007)	0.001 (0.012)
Organizational hurdles	0.006** (0.002)	-0.001 (0.001)	0.002 (0.002)	-0.003 (0.003)
Observations	8,038	8,075	7,964	6,426
R-squared	0.51	0.77	0.13	0.05

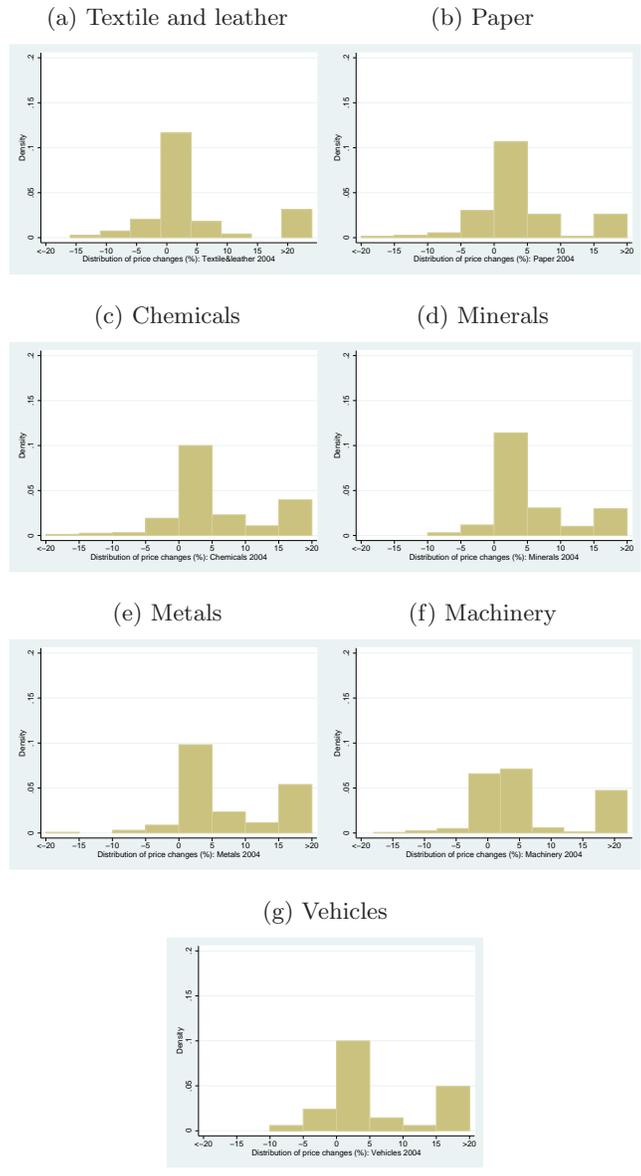
**Notes:** All dependent variables, with the exception of the investment rate, and the demand and TFP shocks are in delta logs.  $\Delta TFP$  is calculated using Olley and Pakes (1996) control function approach.  $\Delta \xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. *Organizational hurdles* is an indicator variable for firm that face higher costs in reshaping their internal organization. It takes value 1 for firms reporting that they have not met their investment plans for the past year due to “problems with the internal organization of the firm”. Output and sales are deflated using firm level prices. Employment is measured as the number of workers employed at the firm at the end of the year. All specifications include region and industry-year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Robust standard errors are reported in parenthesis. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

Table 10: Evidence of Ownership Structure

	Output	Price	Employment	Investment rate
$\Delta TFP$	1.051*** (0.024)	-0.164*** (0.005)	0.078*** (0.013)	0.085*** (0.020)
$\Delta TFP \times \text{Family}$	-0.145*** (0.036)	0.022*** (0.008)	-0.036* (0.019)	-0.013 (0.030)
$\Delta \xi$	0.221*** (0.007)	0.133*** (0.002)	0.075*** (0.004)	0.031*** (0.006)
$\Delta \xi \times \text{Family}$	0.004 (0.011)	-0.002 (0.003)	-0.001 (0.006)	0.006 (0.010)
Family	-0.004* (0.002)	0.001** (0.000)	0.005*** (0.001)	-0.002 (0.002)
	10,619 0.52	10,683 0.76	10,522 0.12	8,428 0.05

**Notes:** All dependent variables, with the exception of the investment rate, and the demand and TFP shocks are in delta logs.  $\Delta TFP$  is calculated using Olley and Pakes (1996) control function approach.  $\Delta \xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. *Family* is an indicator variable for firm that that are controlled by an individual/family or by the government. Output and sales are deflated using firm level prices. Employment is measured as the number of workers employed at the firm at the end of the year. All specifications include region and industry-year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Robust standard errors are reported in parenthesis. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

Figure 1: Distribution of price changes in 1997, by sector



# Appendix

## A Model details

We derive the optimal firm choices when the capital stock is binding. When inequality (9) holds, the firm is characterized by a high level of demand and/or productivity shocks, so that it wants to expand its production accordingly, but the capital stock in place is below the optimal unconstrained level. In this case, the firm uses all its capital stock and the production function becomes Cobb-Douglas in  $L$  and  $M$ , with capital formally playing the same role as TFP:

$$Q_{it} = (\Omega_{it} \bar{K}_{it}^\alpha) L_{it}^\beta M_{it}^\gamma \quad (\text{A-1})$$

It is then immediate to derive the optimal quantities when the capital constraint binds:

$$q_{it}^* = \bar{c}_q + \frac{\sigma}{\lambda}(\omega_{it} + \alpha \bar{k}_{it}) + \frac{(\beta + \gamma)}{\lambda} \xi_{it} \quad (\text{A-2})$$

$$p_{it}^* = \bar{c}_P - \frac{1}{\lambda}(\omega_{it} + \alpha \bar{k}_{it}) + \frac{(1 - \beta - \gamma)}{\lambda} \xi_{it} \quad (\text{A-3})$$

$$x_{it}^* = \bar{c}_x + \frac{(\sigma - 1)}{\lambda}(\omega_{it} + \alpha \bar{k}_{it}) + \frac{1}{\lambda} \xi_{it} \quad (\text{A-4})$$

where  $\lambda \equiv \beta + (1 - \beta - \gamma)\sigma$  and  $x = l, m$ . When the firm hits the capital constraint, the degree of returns to scale decreases from  $\alpha + \beta + \gamma$  to  $\beta + \gamma$ , as the capital stock is now a fixed input. As a consequence, all the endogenous variable become less responsive to shocks, given that  $\lambda > \theta$  (recall that the elasticity to productivity and demand in the unconstrained case is  $\frac{\sigma-1}{\theta}$  and  $\frac{1}{\theta}$  respectively). Given the elasticity of output and inputs to shocks changes for constrained firms, we exclude these observations from the analysis of the second part of the paper.

Next, we discuss the validity of the control function when using the lagged values of the shocks as regressors. If the firm responds to lagged shocks, then the investment equation also depends on such shocks. These requires to increase the number of controls in the control function to ensure invertibility. We use the forecast for next year investment, the expected change in technical capacity and two lags of the demand appeal shocks as additional controls. These implies that we have 7 state variables (the capital stock in place and the current, lag one and lag two value of each shock) and 7 controls (the investment rate, the installed capital stock, the current, lag one and lag two value of the demand shock, and the forecast for next year investment and the expected change in technical capacity). For these to be a valid set

of controls, we need to assume that not only current investment but also the forecast for next year investment and the expected change in technical capacity are monotonic functions of the shocks: higher demand or TFP today implies higher expected investment next year and higher expected change in technical capacity. Given the monotonicity that characterize the model, these are very natural assumptions.

## B Multi-product firms

To keep the notation simple, we eliminate both the firm and time subscript and focus on the product subscript. Each firm produces  $G$  goods. We assume that the number of goods produced by each firm is constant over time. We want to show under what assumptions our procedure based on aggregate firm level data still recovers meaningful indicators of demand and productivity shocks. For demand, it is natural to assume that each product has its own demand schedule. Then we can either assume that the demand shock is common to all goods,  $\xi_g = \xi$ , or that each good has its own shock  $\xi_g$ . For production, one can assume that the firm has a unique production line on which all goods are produced or that each good is produced with a separate production function. In the latter case, the productivity shock can be common to all production functions,  $\omega_g = \omega$ , or each production function can have its own productivity shock  $\omega_g$ . In what follows, we use capital boldface to indicate aggregate quantities:  $\mathbf{X} \equiv \sum_g X_g$  and small case boldface for its log:  $\mathbf{x} \equiv \log\left(\sum_g X_g\right)$ .

The typical assumption in the literature is that each good has its own production function but that both the demand and the productivity shocks are common across all goods (Foster et al. 2008, De Loecker 2011):

$$\begin{aligned} Q_g &= \Omega K_g^\alpha L_g^\beta M_g^\gamma \\ Q_g &= P_g^{-\sigma} \Xi \end{aligned}$$

In this case, the solution for the single product case applies to each single good, so that:

$$\begin{aligned} q_g^* &= q^* = c_q + \frac{\sigma}{\theta} \omega + \frac{(\alpha + \beta + \gamma)}{\theta} \xi \\ p_g^* &= p^* = c_p - \frac{1}{\theta} \omega + \frac{(1 - \alpha - \beta - \gamma)}{\theta} \xi \end{aligned}$$

So the firm produces exactly the same amount and applies the same price for all goods. As a consequence, the average price change is just the price change of the common price,  $\Delta p$ . Moreover, using the fact that  $\sum_g P_g Q_g = G * P^* Q^*$  and the assumption that  $G$  is fixed over

time, the change in the log of revenues is given by:

$$\Delta \ln \left( \sum_g P_g Q_g \right) = \Delta p^* + \Delta q^*$$

Therefore, when deflating the change in the log of the revenues with the average change in prices  $\Delta p^*$ , we obtain the correct measure of real output. Now use the production function and the fact that each product accounts for an equal share of total output:

$$\mathbf{Q} \equiv \sum_g Q_g = \Omega \sum_g K_g^\alpha L_g^\beta M_g^\gamma = G^{1-\alpha-\beta-\gamma} \Omega \mathbf{K}^\alpha \mathbf{L}^\beta \mathbf{M}^\gamma$$

where  $\mathbf{K} = \sum_g K_g = G * K$  and similarly for  $L$  and  $M$ , so that

$$\Delta \mathbf{q} = \Delta \omega + \alpha \Delta \mathbf{k} + \beta \Delta \mathbf{l} + \gamma \Delta \mathbf{m}$$

This shows that the estimation procedure correctly recovers TFP also under these assumptions on multi-product firms. Similarly, using the fact that  $\ln \left( \sum_g Q_g \right) = \ln (G * Q)$  and  $\ln \left( \sum_g P_g^{-\sigma} \right) = \ln (G * P_g^{-\sigma})$ , it is immediate to verify that from firm-level aggregate sales and average price changes we recover the demand shock:

$$\Delta \xi = \Delta \mathbf{q} - \sigma \Delta p.$$

Things are slightly more complicated when the firm sells  $G$  products, each with its own demand shock:

$$Q_g = P_g^{-\sigma} \Xi_g \tag{A-5}$$

We show that, as long as the all goods are produced with only one production function,

$$\mathbf{Q} \equiv \sum_g Q_g = \Omega K^\alpha L^\beta M^\gamma \tag{A-6}$$

we can still recover TFP and a meaningful aggregate measure of demand shocks. The assumption of one production function for all goods is coherent with a production technology in which the firm has one production line on which it can produce alternatively the different goods it sells. Define  $C(\mathbf{Q})$  as the cost function to produce the aggregate quantity  $\mathbf{Q}$ . Simple algebra shows that  $C(\mathbf{Q}) = c_x \left( \frac{\mathbf{Q}}{\Omega} \right)^{1/(\alpha+\beta+\gamma)}$  where  $c_x$  is a constant that depends on input prices and the production function coefficients. The firm problem is

$$\max_{\{Q_g\}_{g=1}^G} \sum_g \left( Q_g^{\frac{\sigma-1}{\sigma}} \Xi_g^{\frac{1}{\sigma}} \right) - c_x \left( \frac{\mathbf{Q}}{\Omega} \right)^{1/(\alpha+\beta+\gamma)} \tag{A-7}$$

subject to (A-5) and (A-6). The FOCs are:

$$\frac{\sigma - 1}{\sigma} Q_g^{-\frac{1}{\sigma}} \Xi_g^{\frac{1}{\sigma}} = \frac{c_x}{\alpha + \beta + \gamma} \left( \frac{\mathbf{Q}}{\Omega} \right)^{\frac{1 - (\alpha + \beta + \gamma)}{\alpha + \beta + \gamma}} \Omega^{-1} \quad (\text{A-8})$$

from which we obtain:

$$\frac{Q_g}{Q_h} = \frac{\Xi_g}{\Xi_h}.$$

Summing over  $h$ , total output is:

$$\mathbf{Q} = \frac{Q_g}{\Xi_g} \sum_{h=1}^G \Xi_h \equiv \frac{Q_g}{\Xi_g} \Xi$$

Substitute in (A-8), solve for price and quantities and take logs:

$$q_g^* = C_q + \frac{\sigma}{\theta} \omega + \xi_g - \frac{(1 - (\alpha + \beta + \gamma))\sigma}{\theta} \xi \quad (\text{A-9})$$

$$p_g^* = C_p - \frac{1}{\theta} \omega + \frac{(1 - (\alpha + \beta + \gamma))}{\theta} \xi \quad (\text{A-10})$$

So the price of the single good does not depend on the idiosyncratic demand shock (apart from the effect through  $\Xi$ , common to all goods). The average price is therefore equal to the individual price, so that the average price change is the correct aggregator of the change in individual prices. It is immediate to verify that log total output is:

$$\mathbf{q}^* = c_q + g + \frac{\sigma}{\theta} \omega + \frac{\alpha + \beta + \gamma}{\theta} \xi \quad (\text{A-11})$$

This shows that our estimation procedure recovers the correct measure of TFP and an aggregate indicator of demand appeal shocks,  $\xi = \ln \left( \sum_g \Xi_g \right)$ .

Consider now the case in which each product has its own demand and production function shocks. Give the CES demand assumption, the firm can be seen as a collection of products. In this case, revenues are equal to:

$$\mathbf{P} * \mathbf{Q} \equiv \sum_g P_g * Q_g \propto \sum_g \Omega_g^{\frac{\sigma-1}{\theta}} \Xi_g^{\frac{1}{\theta}} \quad (\text{A-12})$$

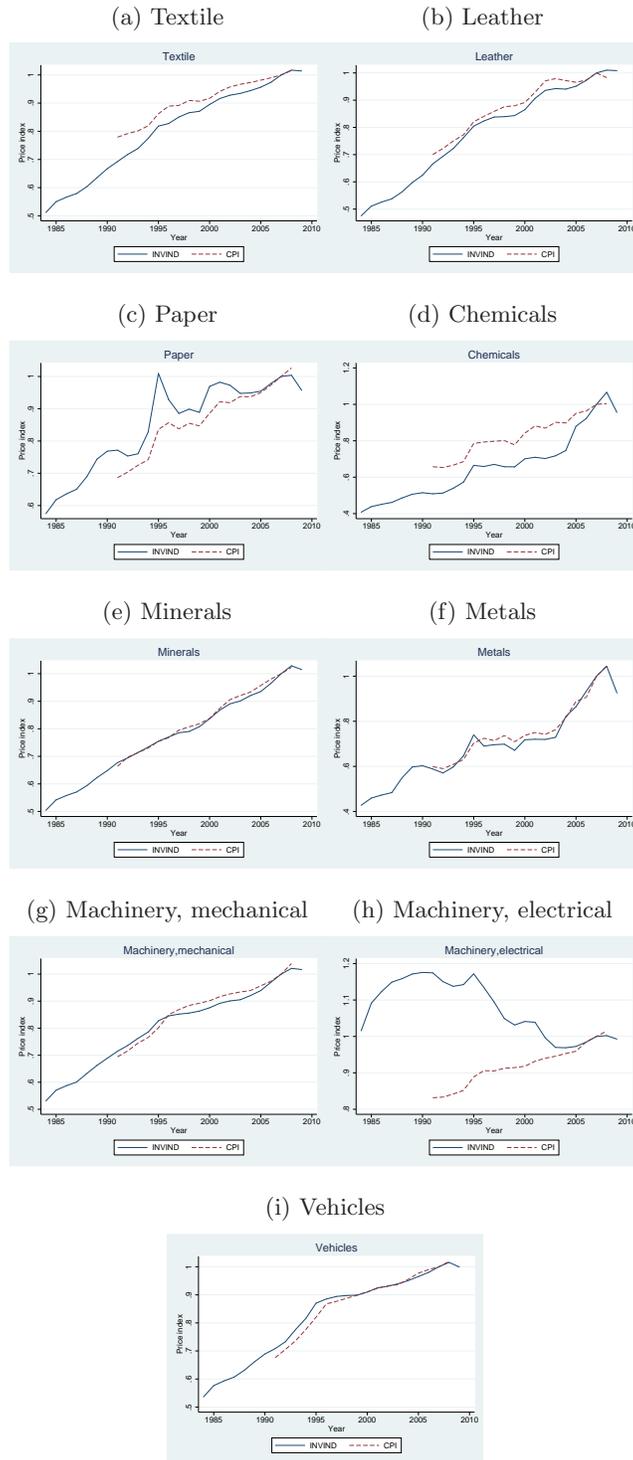
Unfortunately, from this expression we cannot factor out any combination of  $\omega_g$  and  $\xi_g$ . When we subtract the average price change from the change in revenues, therefore, we do not recover exactly real output.

## **C Robustness**

### **C.1 Validation of INVIND price variable**

The changes in the firm-level prices are the key piece of information for this study; without such variable we would not be able to separately identify productivity and market appeal.

Figure A-1: Comparison of price index based on INVIND self-reported price changes and official CPI computed by the Italian Statistical Office (ISTAT)



**Notes:** The INVIND price index is computed averaging firm reported price changes using sample weights provided by the Bank of Italy. The ISTAT CPI refers to the figure released in the month of March. Both indexes are normalized to 1 in 2009.

Like all the information contained in the INVIND survey, price changes are self reported by the interviewee and one may worry about the accuracy of these statements.

To assess the reliability of the price variable, we compare a price index based on price changes reported by respondent to the INVIND survey to the official CPI constructed by the National Statistical Office (ISTAT). The INVIND price index is constructed as the average of the price changes reported by individual firms weighted using sampling weights provided by the Bank of Italy. ISTAT releases estimate of the inflation rate monthly. We use the estimates released in the month of March since INVIND interviews take place in that same month. Both the INVIND price index and the official CPI are normalized to 1 for the year 2009.

In Figure A-1 we plot the time series of the two price indexes for each ATECO sector used in the analysis. The two series are highly correlated and generally close in levels. The only exception is the electrical machinery sector where the INVIND price index shows prices falling over the sample period, whereas the ISTAT CPI indicates positive price growth. Whereas the correlation could be simply driven by inflation, which would lead both series to trend up, the fact that the actual level of the two indexes are quite similar provides strong evidence that the INVIND price variable picks up more than just noise.

## C.2 IV estimates of the demand equation

In the fourth column of Table 2, we present alternative estimates of the sectoral price elasticities based on an instrumental variable approach. We follow Foster et al. (2008)'s logic in using estimates of TFPQ as cost shifters that influence pricing. However, the construction of the instrument is different in our case and requires further explanation.

We start by obtaining estimates of the market appeal shock ( $\Delta\xi$ ) following the steps described in section 4 and using the self reported measure of price elasticity. The estimated  $\Delta\xi$ 's are necessary to run the Olley and Pakes (1996) procedure and obtain  $\Delta\omega$  and  $\epsilon$  from equation 14; the sum of the two being our measure of  $\Delta TFP$ . The figures showed in the fourth column of Table 2 are obtained instrumenting prices with the  $\epsilon$  component.

Instrumenting prices using  $\epsilon$  allows using cost variation that is completely unexpected by the firm. Using the whole  $\Delta TFP$ , as done in Foster et al. (2008), involves including in the instrument also the persistent part of the TFP process ( $\Delta\omega$ ) to which firms can react, at least in expectation. In that sense the exclusion restriction is more likely to hold for our instrument. At the same time, our IV estimates of price elasticities are not independent

Table A-1: Elasticities to demand and TFP shocks, robustness to measurement error

	(1) Output	(2) Price	(3) Employment	(4) Investment
$\Delta\omega$	1.478*** (0.112)	-0.309*** (0.024)	0.364*** (0.053)	0.473*** (0.073)
$\Delta\xi$	0.230*** (0.010)	0.128*** (0.003)	0.080*** (0.004)	0.040*** (0.006)
Observations	7,371	7,451	7,337	7,431
R-squared	0.26	0.69	0.12	0.06

**Notes:** This table replicates some of the pooled estimates displayed in Tables 5 and 6 using the  $\Delta\omega$  in equation 14 as the measure of productivity rather than the  $\Delta TFP = \Delta\omega + \varepsilon$  we used in the main specification. All dependent variables and the demand and productivity shocks are in delta logs.  $\Delta\omega$  is calculated using Olley and Pakes (1996) control function approach.  $\Delta\xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. All specifications include region and industry-year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%

from the self reported ones, which are still used in the first step of the procedure. This means that our IV estimates of elasticities cannot completely validate the self-reported measure we use in our preferred specifications. However, the fact that the results obtained with these two approaches are similar is surely a comforting sign.

### C.3 Elasticity of growth measures to $\Delta\omega$

Throughout the analysis, we follow Foster et al. (2008) and measure the productivity shocks using the whole residual of the production function:  $\Delta TFP = \Delta\omega + \epsilon$ . This means that TFP shocks contain a noise component (the  $\epsilon$ ) which could bias downwards the results. Since the low response of growth indicators to TFP shocks is one of our key finding, we want to make sure that it cannot be completely explained by the presence of measurement error in  $\Delta TFP$ . In Table A-1 we recompute the elasticity of growth in output, price, and quasi-fixed inputs to productivity and demand shocks and measure the former using  $\Delta\omega$ . As expected, the elasticities to TFP shocks increase (in absolute value); nevertheless, they are nowhere near to what the model would predict. Furthermore, it is still the case that the gap between measured and predicted elasticities is more severe for TFP than for market appeal shocks. In other words, the two main findings stated in section 5 are not a mere product of the presence of measurement error in our measure of TFP.

Table A-2: Elasticities to demand and TFP shocks, by sector

<b>Panel A: Output</b>							
	Txt+leather	Paper	Chemicals	Minerals	Metals	Machinery	Vehicles
$\Delta$ TFP	0.925*** (0.050)	0.993*** (0.058)	1.034*** (0.064)	0.957*** (0.050)	0.928*** (0.055)	0.980*** (0.046)	1.021*** (0.064)
$\Delta\xi$	0.296*** (0.017)	0.103*** (0.012)	0.227*** (0.016)	0.151*** (0.015)	0.173*** (0.011)	0.292*** (0.014)	0.218*** (0.030)
Observations	1,926	659	1,585	1,114	1,733	2,944	695
R-squared	0.55	0.56	0.43	0.60	0.45	0.53	0.60

<b>Panel B: Price</b>							
	Txt+leather	Paper	Chemicals	Minerals	Metals	Machinery	Vehicles
$\Delta$ TFP	-0.159*** (0.011)	-0.172*** (0.014)	-0.169*** (0.013)	-0.138*** (0.012)	-0.141*** (0.011)	-0.151*** (0.009)	-0.100*** (0.013)
$\Delta\xi$	0.140*** (0.005)	0.162*** (0.006)	0.155*** (0.005)	0.134*** (0.005)	0.142*** (0.003)	0.109*** (0.004)	0.087*** (0.007)
Observations	1,939	646	1,588	1,118	1,736	2,984	709
R-squared	0.73	0.92	0.82	0.79	0.84	0.66	0.62

#### C.4 Elasticities to shock, sector by sector

Table A-2 reports sector-by-sector elasticities to shocks of the main growth measures analyzed in the paper. It emerges that the results of the pooled data are not driven by specific sectors. The qualitative patterns are the same for each of the sectors included in the analysis.

Figure 2: Distribution of self-reported elasticities in 1996 and 2007, by sector

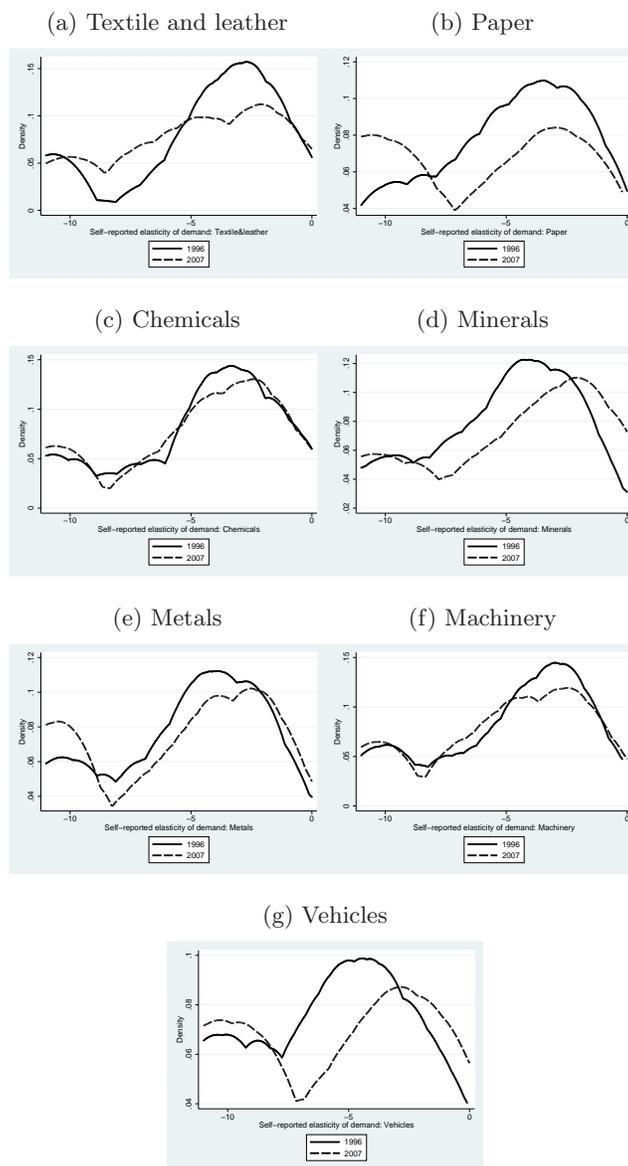


Table A-2: Elasticities to demand and TFP shocks, by sector (continued)

**Panel C: Employment**

	Txt+leather	Paper	Chemicals	Minerals	Metals	Machinery	Vehicles
$\Delta$ TFP	0.076*** (0.023)	0.084** (0.036)	0.053* (0.031)	0.051 (0.032)	0.040 (0.029)	0.054*** (0.016)	0.030 (0.032)
$\Delta\xi$	0.113*** (0.009)	0.044*** (0.010)	0.069*** (0.011)	0.067*** (0.012)	0.045*** (0.007)	0.086*** (0.007)	0.097*** (0.012)
Observations	1,910	658	1,578	1,102	1,697	2,925	689
R-squared	0.17	0.09	0.10	0.11	0.07	0.13	0.19

**Panel D: Investment**

	Txt+leather	Paper	Chemicals	Minerals	Metals	Machinery	Vehicles
$\Delta$ TFP	0.094*** (0.033)	0.129*** (0.050)	0.028 (0.050)	0.047 (0.033)	0.112*** (0.037)	0.056** (0.028)	0.096 (0.062)
$\Delta\xi$	0.042*** (0.013)	0.018 (0.018)	0.021 (0.014)	0.031** (0.012)	0.037*** (0.012)	0.046*** (0.011)	0.002 (0.029)
Observations	1,590	503	1,232	878	1,465	2,313	482
R-squared	0.05	0.09	0.03	0.06	0.06	0.04	0.05

**Notes:** This table replicates sector by sector some of the pooled estimates displayed in Tables 5 and 6. All dependent variables and the demand and TFP shocks are in delta logs.  $\Delta$ TFP is calculated using Olley and Pakes (1996) control function approach.  $\Delta\xi$  is computed using self-reported sectoral price elasticities from the INVIND survey 1996. All specifications include region and year fixed effects. Both dependent and independent variables are trimmed to drop outliers above the 99th or below the 1st percentile. Standard errors are calculated from 500 bootstrap simulations. Robust standard errors are reported in parenthesis. Significance levels: \*: 10%, \*\*: 5%, \*\*\* : 1%